

CHEAT SHEET FOR CLUB WYNDHAM SOUTH PACIFIC WEBSITE



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Our Club Wyndham South Pacific website is a culmination of feedback from site users collected over a long period and months of testing.

New owners, experienced owners and people interested in ownership will all use this website and it is specifically designed to make navigation a pleasant experience for every visitor. The website also accurately displays on more devices and enables booking for mobile.

Here are the biggest changes/features of the new website.



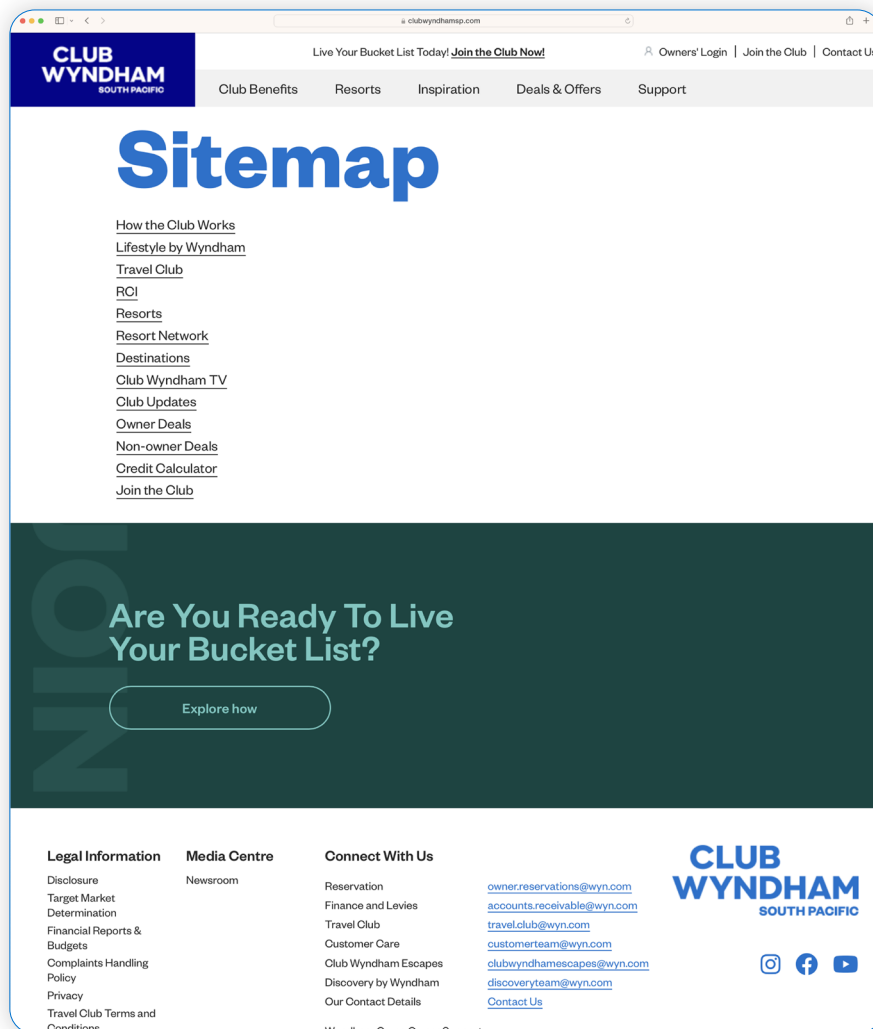
PUBLIC-FACING SITE

CLUB WYNDHAM



Site Map

The website offers information about a range of topics that can be easily accessed through the site map: clubwyndhamsp.com/sitemap

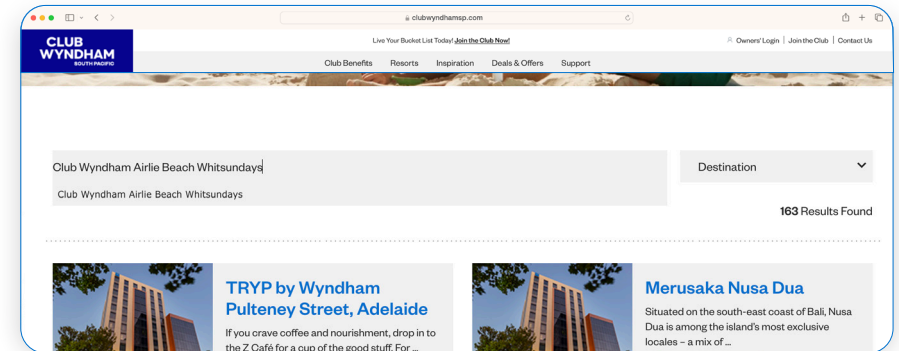


Site map



Search for Resorts

The resort page features a search field where owners can enter the resort they are looking for. Typing in just a few letters will produce options!

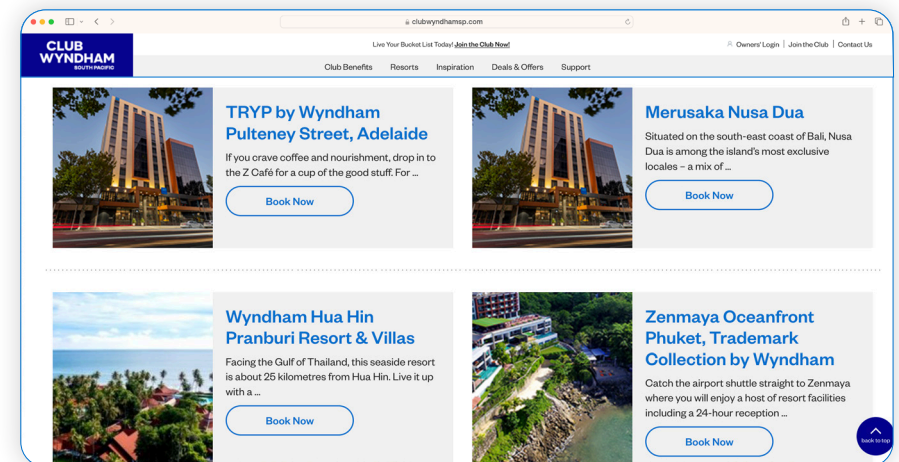


Search for resorts



Tile Format for Resorts

Resorts are set out in a tile format so more are visible at one time, while each resort has a “Book Now” button - all to make navigation clearer for users.



Tile format for resorts

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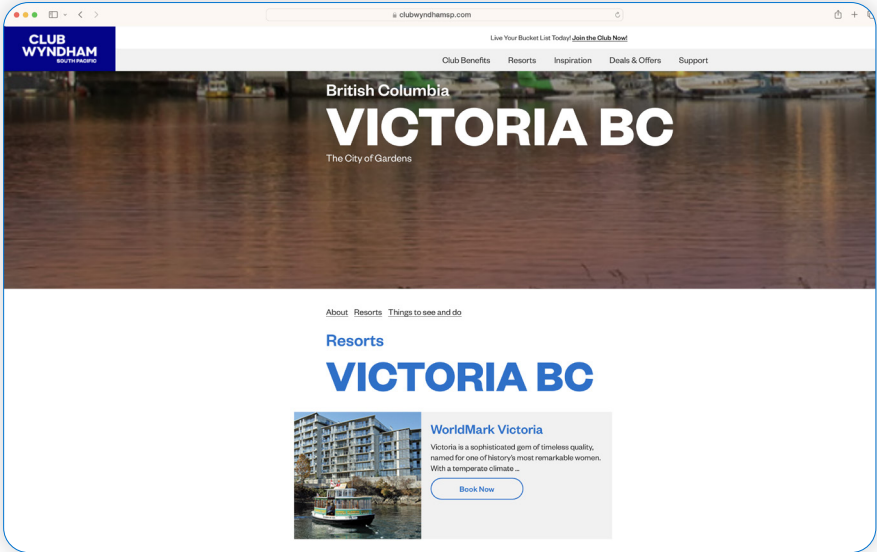


Resort Pages

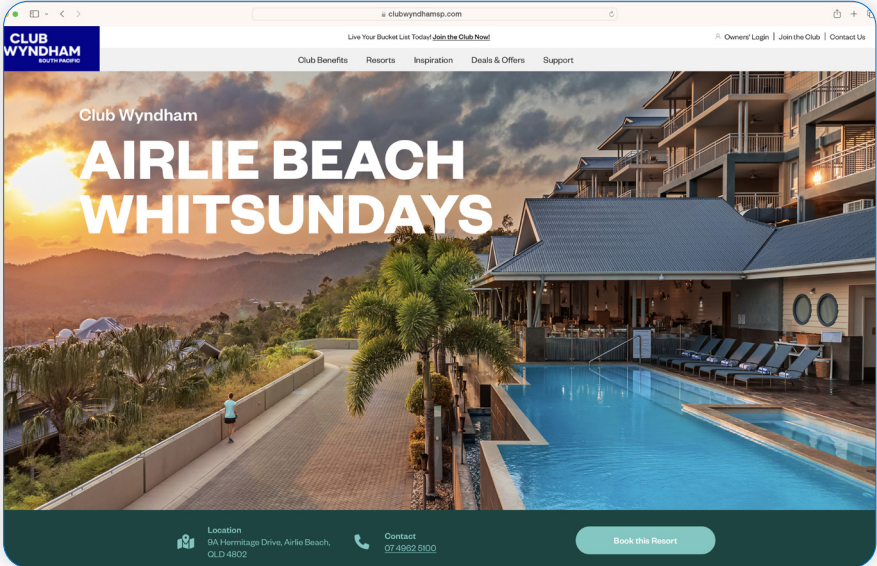
Each resort has its own page that can be easily accessed by this map.



Resort map



WorldMark Victoria BC, Canada



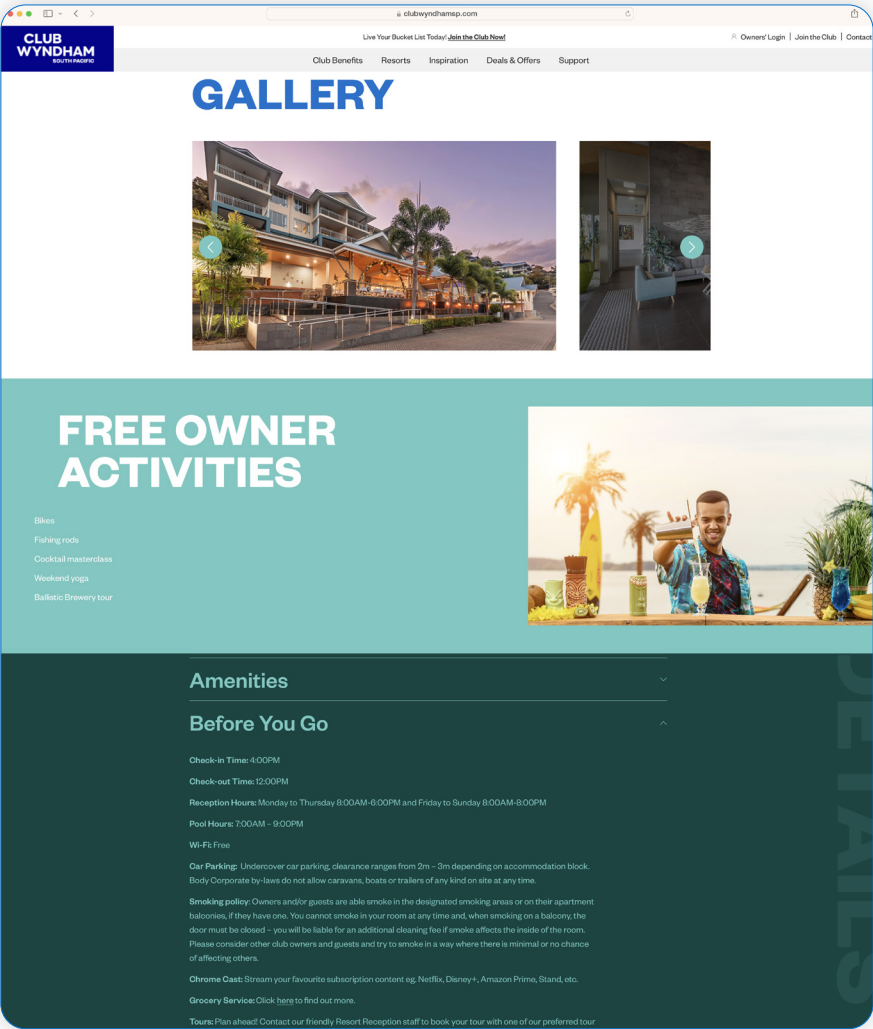
Club Wyndham Airlie Beach

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Before You Go

Instead of separate Before You Go pages and resort pages, the Before You Go information is now merged into the resort pages.



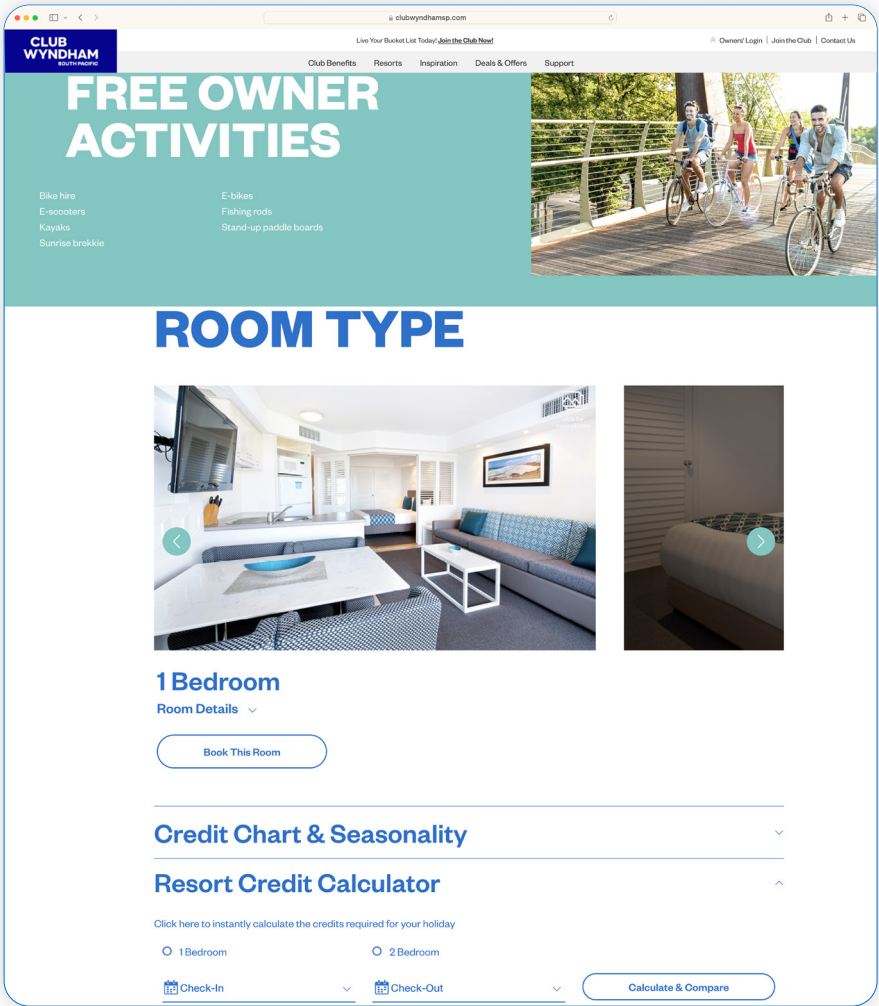
Before You Go

CLUB WYNDHAM



Credit Calculator, Credit Chart, Seasonality

The Credit Calculator gives owners a rough idea of the credit cost of their stays. This remains on each individual resort page with the credit chart and seasonality.



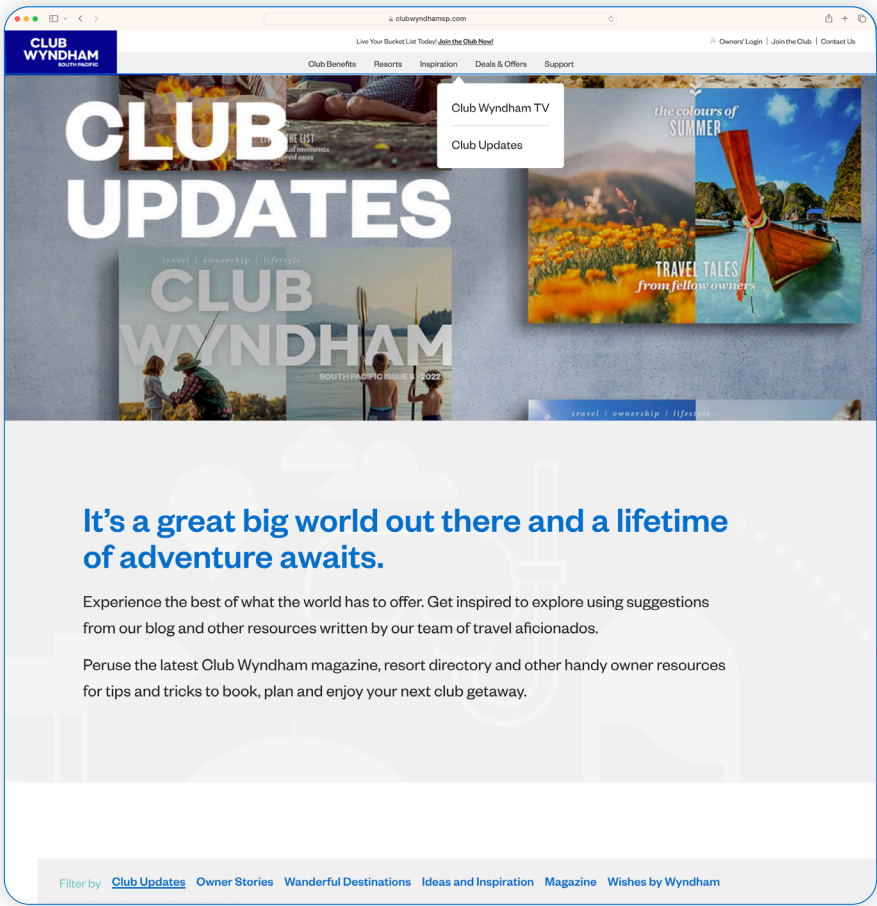
Credit Calculator

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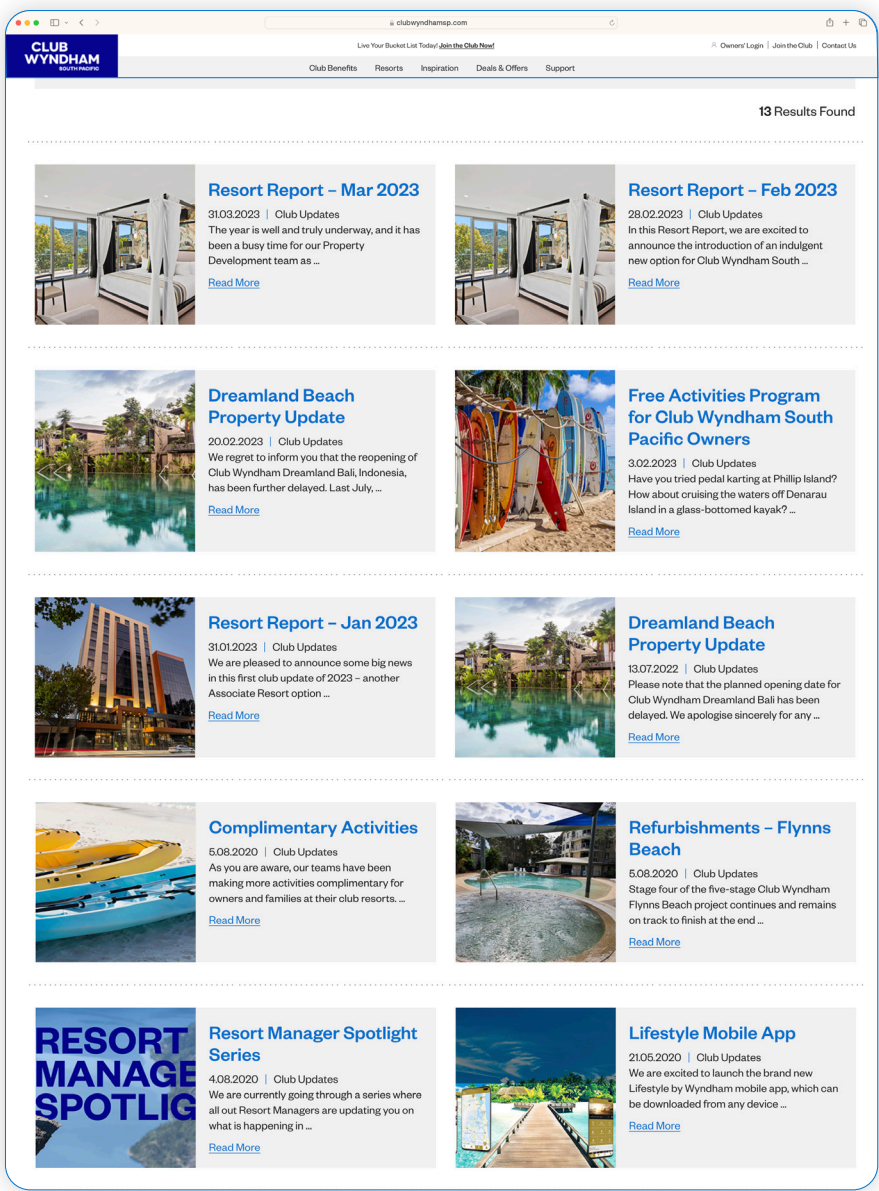


Club Updates

Owners can keep up with the latest club refurbishments, find inspirational travel content and download the latest Club Wyndham magazine or resort directory on this page.



Club updates



Resort reports and other announcements

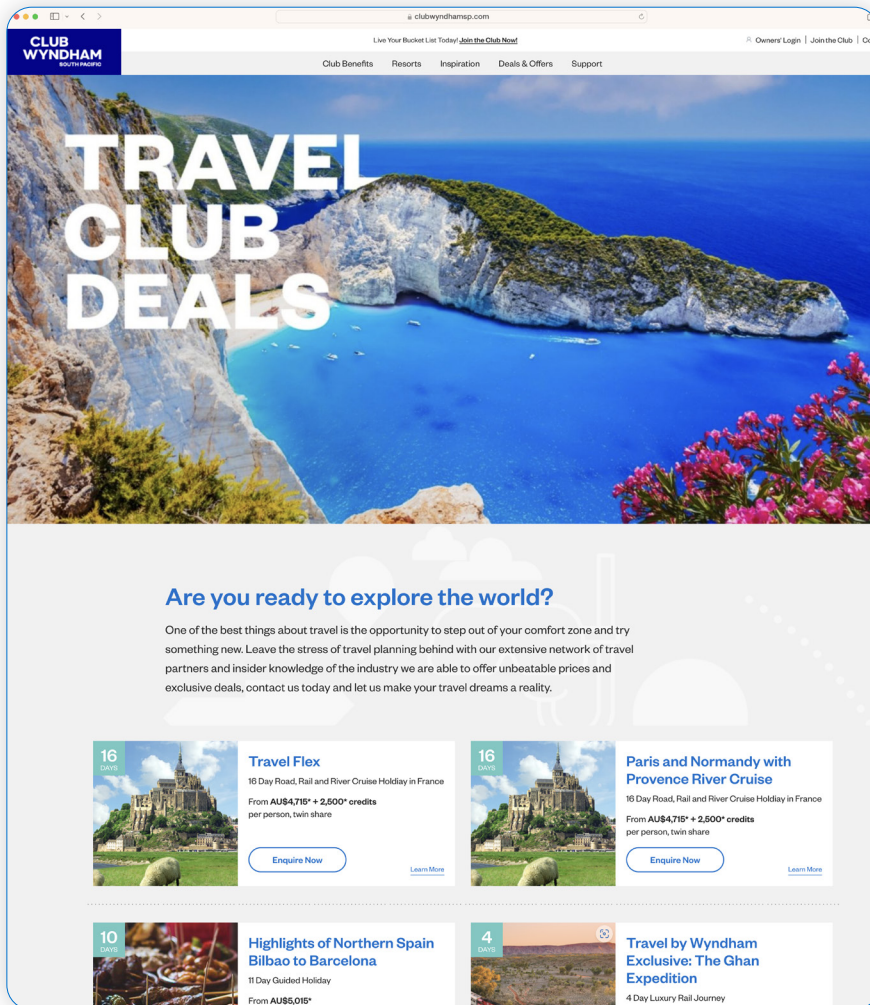
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Travel Club

We have two sections for travel deals. One leads non-owners to public offers through My Wyndham Holidays and the other displays Travel Club offerings available exclusively to owners.

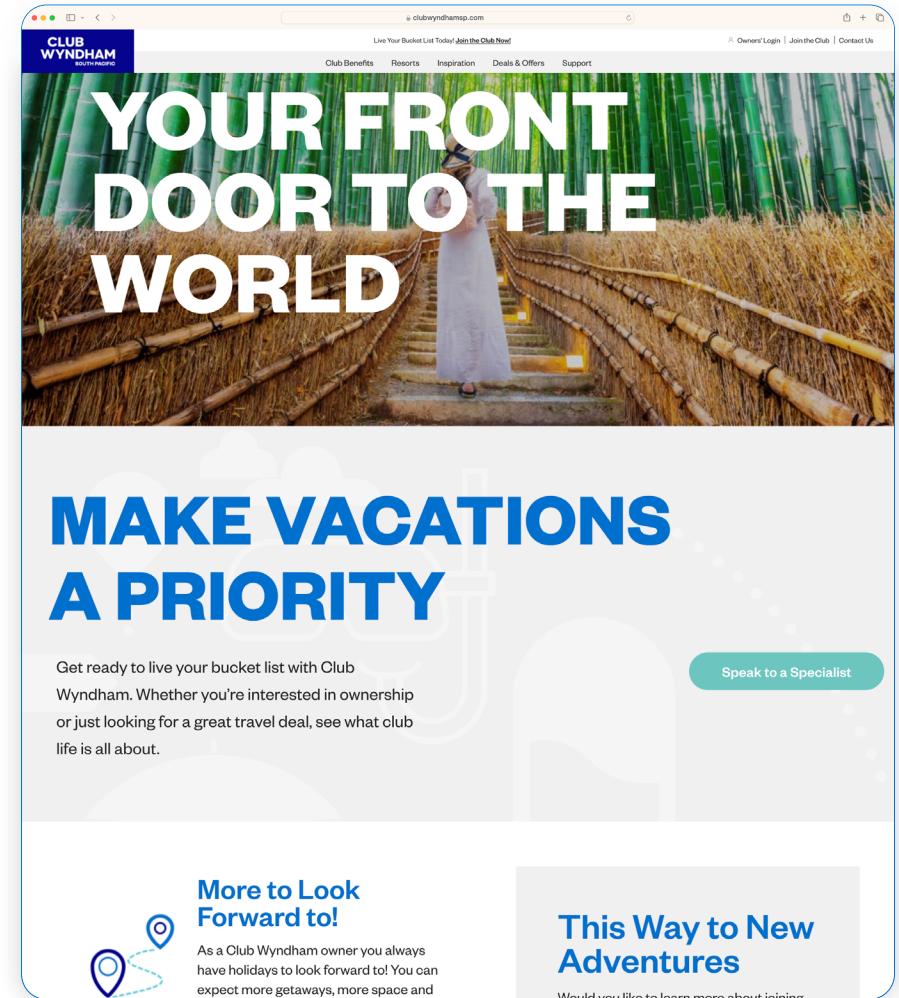


Travel Club



Lead Generation Page

The site invites interested visitors to find out more about ownership. They can ask to be contacted by filling out our lead generation form and take advantage of one of our Club Wyndham Escapes offers!



Lead generation

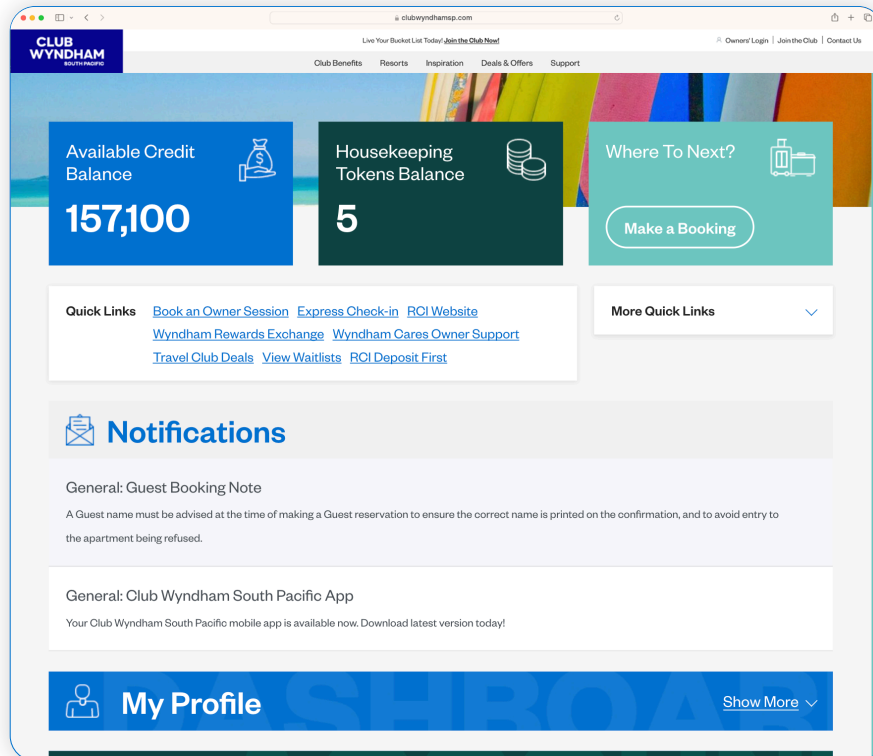
OWNER DASHBOARD

CLUB WYNDHAM



Behind The Login

The new site identifies that non-owners often visit, so we have put more of the information commonly accessed by owners behind the owner login. This includes a revamped Owner Dashboard and a new Information Hub.

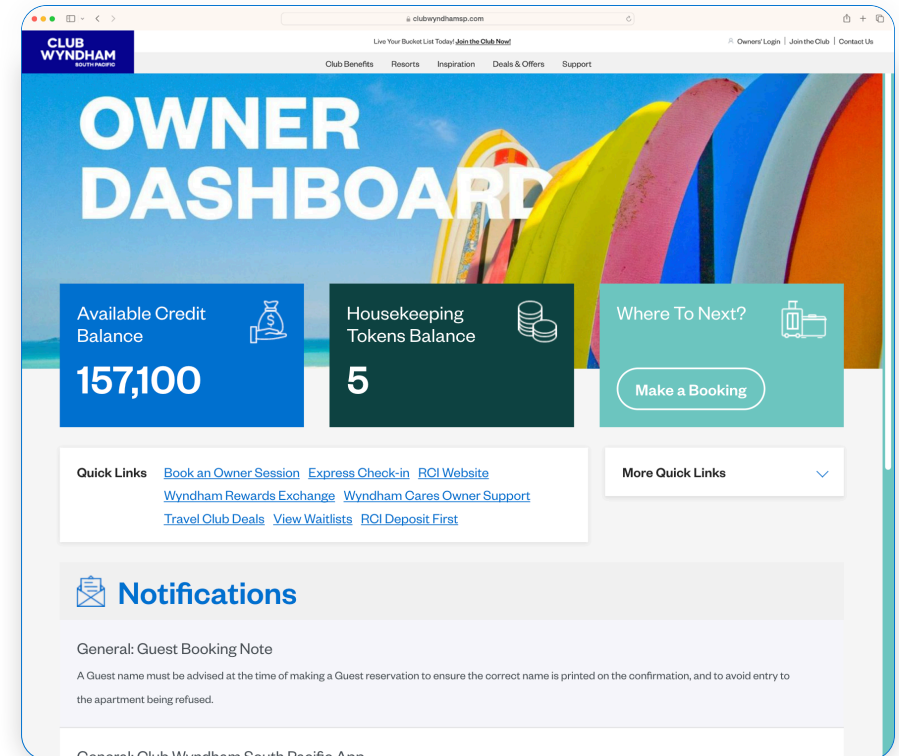


Quick links



Owner Dashboard

One of the key features are the quick links – which allow owners to book an Owner Information Session, Express Check-In, check financial information, cancel a reservation, get support through Wyndham Cares, and much more, very simply.



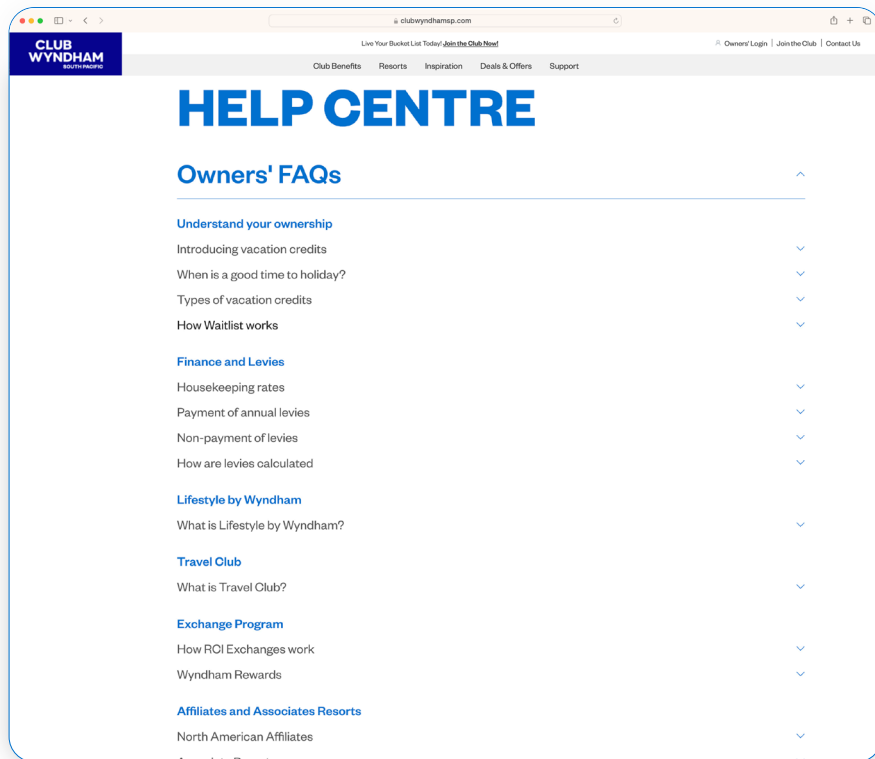
Owner dashboard

OWNER DASHBOARD



Help Centre

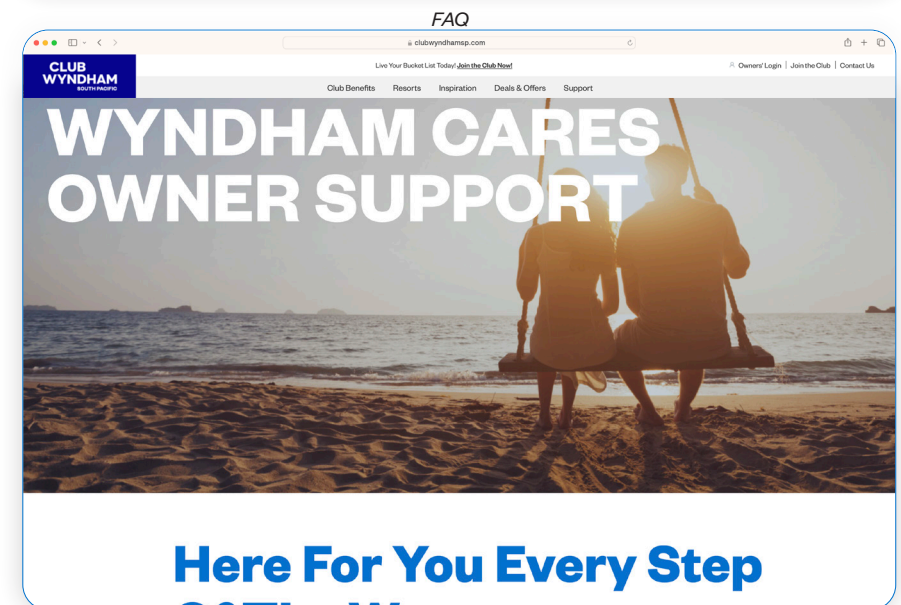
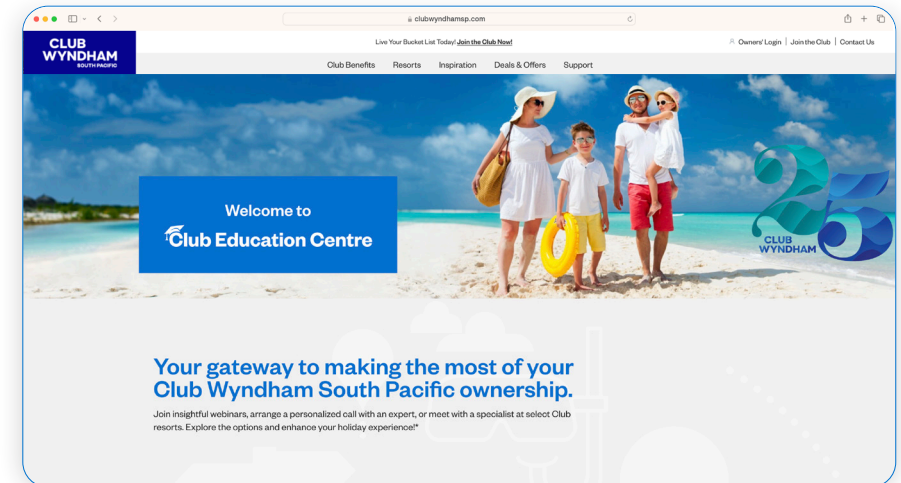
Several pages worth of detailed information on topics like making the most from ownership, utilising RCI, Wyndham Rewards and other exchanges, credit types, booking windows, developer rentals, Waitlisting and more has been condensed and turned into an FAQ in the Help Centre.



FAQ

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Owners also have the ability to book an Owner Education Session like Welcome Call, Personalised 1x1 calls and virtual and group webinars, or visit clubwyndhamsp.com/club-education-centre/



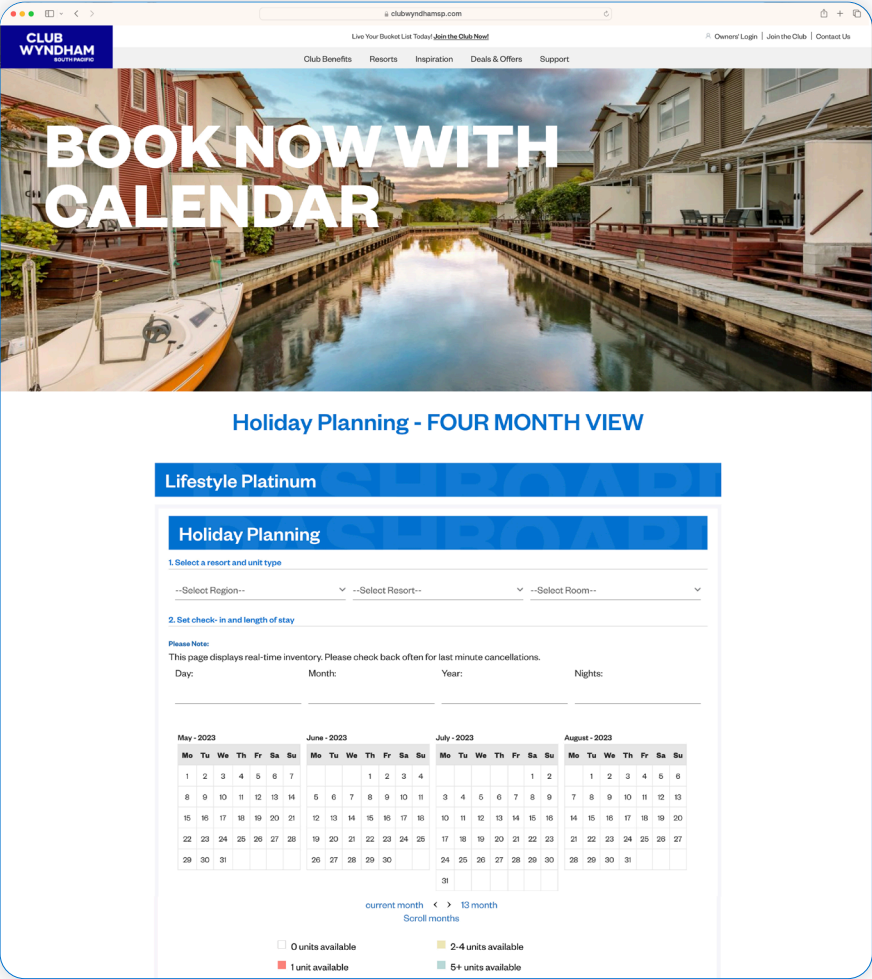
Wyndham Cares

OWNER DASHBOARD

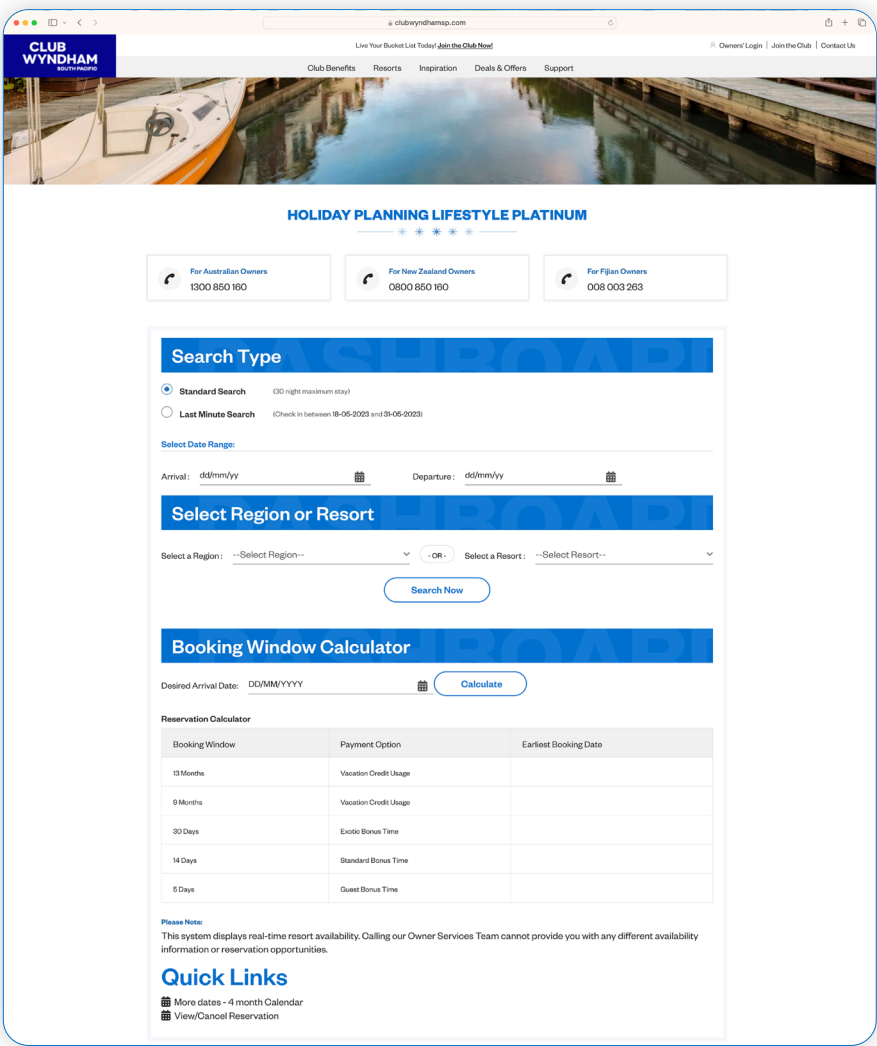


Book Now With Calendar

The four-month calendar has been redesigned and is the primary method of booking, although owners can access other ways through "Other Ways to Book".



Four-month calendar



Other ways to book

NEW AND IMPROVED FEATURES

CLUB WYNDHAM



Waitlisting Affiliate and Associate Resorts

Resorts in North America and Associate Resorts now appear in the dropdown list of properties in the Waitlist function, meaning you can Waitlist them online!

Click “View Waitlists” in Quick Links on the Owner Dashboard, then “Join the Waitlist” to set a Waitlist.

Holiday Planning

Please fill out the form below to be notified when your desired resort becomes available.
In order to waitlist Associate resorts, kindly send an email to spwaitlist@wyn.com or call Owner Services, as Associate resorts have different contractual conditions

1. Select your Resort

Select a Region: --Select Region--
Select a Resort: --Select Resort--

2. Select Desired Dates

Arrival: dd/mm/yy
Departure: dd/mm/yy

Minimum nights: --Select--
Maximum nights: --Select--

3. Select your Room

Room Types: --Select--

4. Send Waitlist up

Providing both an email and mobile number will increase your chances to advise you of a match.

Email Address: --Select--
Mobile Number: --Select Mobile--

☐ A waitlist request must adhere to the [Club Guidelines](#).

Submit

Region Dropdown List:

- NA-(USA) Great Lakes
- NA-(USA) Hawaii
- NA-(USA) Idaho
- NA-(USA) Illinois
- NA-(USA) Louisiana
- NA-(USA) Mid West
- NA-(USA) Missouri
- NA-(USA) Montana
- NA-(USA) Mountain
- NA-(USA) Nevada
- NA-(USA) New Jersey
- NA-(USA) New Mexico
- NA-(USA) North America
- NA-(USA) Northern California
- NA-(USA) Oklahoma
- NA-(USA) Oregon
- NA-(USA) South Carolina
- NA-(USA) Southern California
- NA-(USA) Tahoe
- NA-(USA) Tennessee



More Flexible Options for Checking Availability

You now have two flexible searching options:

- **Select Search:** nominate your preferred resort and accommodation type and see availability for the next eight months
- **Flexi Search:** nominate your preferred check-in date and peruse availability with credit amounts per day across all club resorts and room types during the following days

For Australian Owners
1300 850 160

For New Zealand Owners
0800 850 160

For Fijian Owners
008 003 263

Search Type

☒ **Flexi Search** (Check in between 13 Month Booking Window)

☐ **Select Search** (30 night maximum stay)

Select Start Date:

Arrival: dd/mm/yy

Select Region or Resort

Select a Region: --Select Region-- -OR- Select a Resort: --Select Resort--

Search Now

NEW AND IMPROVED FEATURES

CLUB WYNDHAM



Cancel by Date in Bookings

When you make a reservation, you can now see the latest date you can cancel without penalty. This makes it easier to keep track of your cancellation dates!

VIEW RESERVATION

Lifestyle Platinum

Your Club Wyndham Account :
[REDACTED]
Resort :
Club Wyndham Sydney

Maximum Number of Guests :
4

Number of Night(s) :
1 night(s)

Vacation Credits Deposited :
1500 WMTS

Resort Address :
35-45 Wentworth Avenue (Cnr Goulburn St)
Sydney
NSW 2000

Arrive :
October 29, 2025
(check-in time is 4 p.m.)

Apartment Size :
1 Bedroom (Sleeps 4)

Reserved For :
AP Web & SP Web Monitoring

Check in Address :
35-45 Wentworth Avenue (Cnr Goulburn St)
Sydney
NSW 2000

Depart :
October 30, 2025
(check-out time is 12 p.m.)

Apartment Description :
1 Bedroom - Separate bedroom, lounge/dining area, 1 bathroom. Kitchenette(mini fridge, stove top and microwave). In-room safe, movies and internet. Located on levels 1-7.

Cancel by Date
Amendment and Cancel By Date to Avoid Penalty: **September 29, 2025**

[Re-send Confirmation Email](#)[Back to User dashboard](#)



Resending Confirmations

You can now resend confirmations at any point in time by going into your reservation and clicking "Resend Confirmation".

VIEW RESERVATION

Lifestyle Platinum

Your Club Wyndham Account :
[REDACTED]
Resort :
Club Wyndham Sydney

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NEW AND IMPROVED FEATURES

CLUB WYNDHAM



Reminder about Associate Resort Credits

When making a reservation and clicking the “Calculate Credits” feature, an alert will appear telling you how many credits have six months’ or more validity and are therefore eligible for bookings at Associate Resorts.

3. Calculate credits

Account Credits:

Available Credit Balance	Credits	Expiration Date
WMTS Credits	23,700	2025-04-30 ⚠ Credits used towards Associate Resorts must have a minimum of six months (180 days) validity to be accepted.
WMTS Credits	5,000	2026-08-31
Subtotal available	28,700	---
WMTS available to borrow	0	---
Subtotal available to borrow	0	---
Subtotal all	28,700	---

Credits required :

Credits	37500
Total	37500

Calculate



Booking Option – Fun Time

You can now book and pay for Fun Time reservations on the website after a bug was fixed.

Please select your payment method :

☒ Vacation Credits :

Vacation Credits Required:

Credits	5750
Total	5750

Your Current Balance:

Available Credit Balance	Credits	Expiration Date
WMTS Credits	4,250	2025-12-31
WMTS Credits	7,000	2026-12-31
Subtotal available	11,250	---
WMTS available to borrow	7,000	---
Subtotal available to borrow	7,000	---
Subtotal all	18,250	---

☐ One Time :
Australian Dollars: **\$ 1035.00 AUD**
One Time will be charged @ **\$ 0.18 AUD per credit.**

☐ Fun Time :
Australian Dollars: **\$ 517.50 AUD**
Fun Time will be charged @ **\$ 0.09 AUD per credit.**

Credit card surcharge and other additional fees may apply, which will take effect before payment is requested.