

travel | ownership | lifestyle

CLUB WYNDHAM

SOUTH PACIFIC ISSUE 3 | 2020 - 2021

The Gratitude ISSUE

≡
Celebrating
21 YEARS IN 2021

≡
Bucket List
CHALLENGE

≡
Your Chance to
WIN A 5-NIGHT HOLIDAY!

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An Issue Dedicated to Gratitude

COVID-19 has caused disruption, uncertainty and unprecedented global change.

On page 4 we pause to express our gratitude to those who showed remarkable courage, empathy and kindness during 2020.



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Celebrating 21 in 2021

In 2021 your South Pacific club will turn 21 years old!

In this feature we take a trip down memory lane to look at some of the biggest transformations your resort collection has seen over two decades.

12

21 Years Of Memories!

TAKE OUR QUIZ. PLUS, YOUR CHANCE TO WIN A 5-NIGHT HOLIDAY!

How well do you know your club? Take our quiz to find out. Plus, share your most memorable club holiday memory for your chance to win a 5-night stay at any Club Wyndham South Pacific resort of your choice!

27

Multi-generational Holidays



Taking a holiday with the extended family can be really memorable as generations bond with each other and enjoy quality time.

Here we share some valuable tips for happy holidays spent with loved ones of all ages.





Barry Robinson

In this issue, we begin by expressing our gratitude to the many who have bravely fought this year's crises. From the Australian firefighters, emergency personnel and volunteers who battled the bushfires at the beginning of the year, to the medical teams who have bravely stood on front lines of the pandemic. It has been a year where so many have showed incredible resilience, agility, tenacity and courage.

In the months since publishing the previous issue online, the COVID-19 situation in Australia and New Zealand has eased somewhat. Our region of the world is certainly faring better than most, and it's great to see so many of you back enjoying your club holidays.

Our teams remain committed to providing you with the very best experiences to help get you back to travel. Despite the impact of COVID-19, we have continued to add value to your club through resort refurbishments and enhancements, and via the Lifestyle by Wyndham program where you can make great savings on everyday purchases. Plus you can now enjoy discounts on activities and dining experiences close to your club resorts.

Through Club Wyndham TV, our teams have been providing you domestic travel ideas, club information, recipes, entertainment, free wellbeing and fitness resources, and much more to help support you through times of lockdown and border restrictions.

Packed with itinerary ideas, this issue is dedicated to helping you get back to travel again, with plenty of inspiration for bucket list activities within Australia and New Zealand.

2021 will mark the 21 year anniversary of your club. In anticipation of this, on page 12, we invite you to take our quiz where you have the chance to win a 5-night stay, simply by sharing your fondest club memory. On page 8, we take a little trip down memory lane to showcase the vast transformation your club properties have seen after two decades of consistent improvements.

Thank you for your patience and understanding as we have worked through the many hurdles this year has presented. Here's looking forward to a much better year ahead, where we can hopefully put the events of 2020 behind us and be able to travel more freely.

I wish you and your family a very safe and merry Christmas, and I hope you enjoy the issue.

Barry Robinson
President and Managing Director
International Operations, Wyndham Vacation Clubs



« 28 Why We Travel

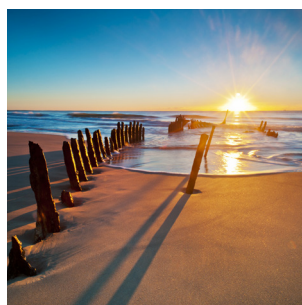
As restrictions ease and borders begin to open, we reflect on what most inspires us to explore the less familiar.

INSPIRATION

14 | Golden Beach, Caloundra

By *Graham Stephenson*

Graham Stephenson, Club Wyndham South Pacific Owner since 2017, shares a wonderful story about his recent stay at Ramada Resort by Wyndham Golden Beach on Australia's Sunshine Coast. Graham gives some great suggestions on itinerary ideas in this beautiful part of the world.



24 | Fun at Flynnns

Club Wyndham Flynnns Beach will offer a wider range of accommodation options, after the conclusion of a major development which kicked off last year.



34 | Club Wyndham Bucket List Challenge

How many Club resorts have you stayed at? Take our South Pacific bucket list challenge as we prepare for travel in a post-COVID world.



CLUB WYNDHAM
SOUTH PACIFIC
MAGAZINE

ISSUE 3
2020 - 2021

Editor
ANGIE CHRISTOFIS
Creative Director
LARNA HOWARD
Graphic Designer
ROSE TOLENTINO

Editorial Contributors
CHRIS LOGAN
BIANCA DAKIS

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20 THE YEAR OF 21 Gratitude



We wanted to express our thanks to those who have risked their lives to protect and serve members of our community, to the many who stretched their skillset to help life carry on as normally as possible, and to those who have shown extraordinary patience, compassion and empathy this year.

2020 has been a year many of us would prefer to forget. COVID-19 has caused disruption, confusion, uncertainty and unprecedented global change. We have been faced with so many unknowns, and many of our basic freedoms were, and still are, suddenly no longer possible.

It has been a year which stopped us in our tracks, and, with this pause came reflection. For many, our moments spent in isolation reminded us to treasure what we may have once taken for granted – our health, family, friends and loved ones. We have missed simple pleasures too – going out for coffee, eating in restaurants, taking holidays or simply visiting family and friends. The unexpected nature of the year had many of us focusing on the things we ought to be thankful for.

This thought prompted us to dedicate this issue of your Club Wyndham Magazine to gratitude. We wanted to express our thanks to those who have risked their lives to protect and serve members of our community, to the many who stretched their skillset to help life carry on as normally as possible, and to those who have shown extraordinary patience, compassion and empathy this year.

Let's start with those who fought on the front line to protect Australia's communities, wilderness and wildlife last summer.

» The emergency services and volunteers who battled the bushfires

The bushfires which blazed throughout the summer months of 2019 had by March 2020 burnt an estimated 18.6 million hectares, destroyed over 5,900 buildings (including 2,779 homes) and killed 34 people.

The heroic actions provided by our firefighters, some of whom battled to save the homes of others while their own burned down, were nothing short of extraordinary.

We cannot express our thanks enough to the firefighters, so many of them volunteers, who put their lives at risk and on hold for months to fight the relentless fires to help those in peril.

» The charity organisations and volunteers

We are grateful to the charity volunteers and organisations who assisted those who lost their homes to get back on their feet. Thanks to the generosity of caring people all over the world, funds from bushfire appeals are being distributed via emergency assistance for displaced Australians.



In March, the bushfires began to wane but looming just around the corner was an even bigger crisis. COVID-19 would further test communities, families, businesses and individuals on an unprecedented scale. It is a crisis that is still not over and we are grateful for:

» Our frontline healthcare workers

For some 12 months now, healthcare workers around the world have been on the frontlines battling the COVID-19 virus. Our doctors, nurses, technicians, pathologists, transporters, EMTs, pharmacists and everyone who supports patient care have all stepped up to care for our most vulnerable populations, and have been putting themselves in the path of this virus.

We thank them for the sacrifices they make, every day and especially during this pandemic. Their dedication, commitment and courage deserve our deepest gratitude and admiration. Their service to patients is saving countless lives and making a difference to thousands of others.



» The teachers

When this pandemic began, teachers were given very little notice to rapidly adapt to distance learning or e-learning, sometimes with little or no training. In many cases, they had 48 hours or a weekend to recreate lessons for an already planned curriculum, learn new technologies, and develop solutions for student learning, while keeping students engaged. In the beginning, they were also among the last to isolate. We thank them for their dedication and agility during this very challenging time.



last forever

Terima kasih

Thank You

ありがとうございました

谢谢

ขอบคุณ

Why Gratitude is good for you!



IT'S A MOOD BOOSTER

It may feel easy to succumb to feelings of frustration while we wait for this pandemic to stop hindering our lives, but there is much we can do to promote a positive mindset to help us weather the COVID-19 storm.

One way is developing a regular practice of gratitude. Research shows that this can help to uplift our mood because feelings of gratitude actually release neurotransmitters associated with enhanced wellbeing: serotonin and dopamine.



IT STRENGTHENS RELATIONSHIPS

Acts of gratitude such as a thank you note, or taking the time to thank someone in person, initiate, maintain and strengthen our relationships with others. Expressing gratitude to another person has been shown to reinforce feelings of appreciation and therefore helps to develop stronger bonds.



GRATITUDE CREATES GRATITUDE

Expressing gratitude is contagious. It has a powerful influence on the behaviour and mindsets of others. Giving thanks not only improves the feelings of others, it results in a flow-on effect. A person who is recognised for their efforts will feel more positive overall and is more likely to recognise the efforts of others.



» Air cabin crew and cruise personnel

When COVID-19 began to spread, airplanes and ships became risky environments, but pilots and cabin crew, captains and ships' crew worked diligently to get us home safely. Then, once borders closed, and airlines around the world were forced to lay off staff and ground planes, many pilots and flight attendants had no choice but to keep working - grateful to still be in employment, yet placing themselves at risk every day.

» The Club Wyndham Owner Community

We thank you for your patience and understanding as we have navigated through this crisis, having to close resorts, implement deep cleans, reopen resorts, while working through ever changing border closures and restrictions. For the unity, encouragement and compassion so many club owners have shown throughout this crisis, we are grateful.

C E L E B R A T I N G



IN 2021

**HOW
YOUR CLUB
RESORTS HAVE
TRANSFORMED
OVER TWO DECADES.**

In 2021 your club turns 21 years old! Let's flash back to take a look at some of the biggest transformations your resort collection has seen.

HOW IT ALL BEGAN:

Your club was established in 2000, but its history goes back much further than that. In fact, it goes all the way back to 1989, when a man named Bill Peare had an idea. He wanted to create a better way to holiday. Peare launched Club Esprit, later known as WorldMark, The Club, which was the first ever points-based vacation club product.

There were two condominium units and a leased hotel room available to club members. We've come a very long way since then! Club Esprit eventually rebranded to WorldMark, The Club, and our US parent club steadily grew over the years, eventually spreading its wings to the Asia Pacific region in 2000, then becoming Club Wyndham South Pacific in 2018.

DID YOU KNOW?

Your club collection in the year 2000 consisted of just three resorts. There were two in Australia at Kirra Beach and Golden Beach, and one on Denarau Island in Fiji.

Today, in 2021, you have 51 resorts across 10 countries to choose from in Australia, New Zealand, Fiji, Indonesia, Thailand, Hawaii (USA), France, Germany, Italy and Japan.

CLUB WYNDHAM
DENARAU ISLAND IN 2020

CLUB WYNDHAM
DENARAU ISLAND IN 2000



CLUB WYNDHAM DENARAU ISLAND, FIJI

CLUB WYNDHAM DENARAU ISLAND WAS ONE OF THE FIRST RESORTS ADDED TO THE RESORT COLLECTION IN 2000.

WHAT'S CHANGED?

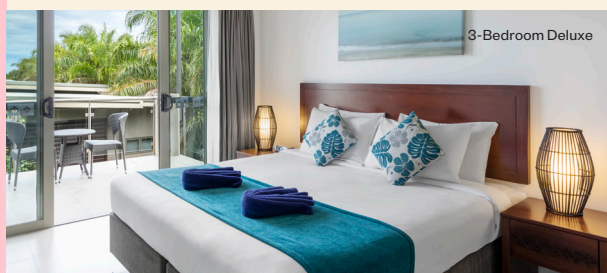
In 2015, the addition of new apartment types delivered a whole new level of accommodation luxury to the resort and the club. In addition to the 138 existing one and two bedroom deluxe apartments, spacious three-bedroom deluxe apartments, three bedroom Grand Suites and a well-appointed three-bedroom Oceanfront Presidential Suite, which boasts its own private plunge

pool and entertainment deck, were added to the club.

A major highlight of the expansion was the addition of Karma Maravu Bar, located at a new adults' retreat pool, along with upgrades to the resort's main oceanfront swimming pool. Other new resort features included a new reception area, boardwalks, the Mamacita Mexican Bar and Restaurant and The Beach Bar, offering a relaxed and trendy dining and entertainment hotspot set absolute beachfront.

When Club Wyndham Denarau Island opens back up, here are just a few of the new initiatives you have to look forward to:

- Newly refurbished kids' club
- Raluve kids' outdoor theatre
- Dua Tale pool bar refurbishment
- New pizza bar
- Lovo pit and cultural night
- Over 25 activities and new additions, like the Coconut Show
- Instagram photo spots – activities bure mural and insta-swing
- New kayaks
- New paddle boards
- New barbecues for Grand apartments and new awnings
- Faster FREE Wi-Fi



The Beach Shack Bar and Grill



CLUB WYNDHAM PORT DOUGLAS

IN 2011, YOUR PORT DOUGLAS RESORT WAS ADDED TO THE CLUB. UPON ACQUISITION, THE RESORT WAS TAKEN THROUGH A MAJOR RECONFIGURATION AND REFURBISHMENT. Over the years since, more transformations have taken place including upgrades to apartments, and the remodelling of 3Sixteen Bar & Bistro. This year all club apartments underwent a comprehensive renovation. Read more about the latest works on page 17.



CLUB WYNDHAM
PORT DOUGLAS, 2020



CLUB WYNDHAM
PORT DOUGLAS, 2013



CLUB WYNDHAM SYDNEY
BUILDING MURAL, 2020



CLUB WYNDHAM SYDNEY

THIS INNER CITY HOTEL WAS ADDED TO YOUR CLUB IN 2007 AND WAS THE CLUB'S FIRST CBD PROPERTY. BY THIS STAGE, THE CLUB HAD 14 LOCATIONS AND OVER 30,000 OWNERS.

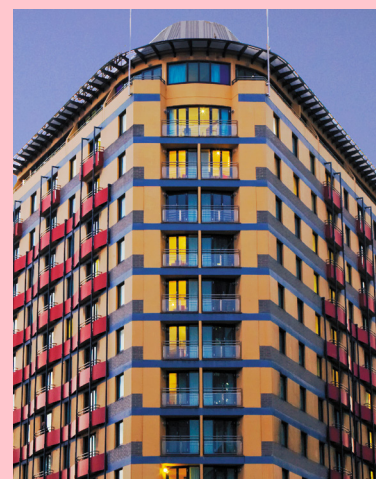
CLUB WYNDHAM
SYDNEY IN 2007



WHAT'S CHANGED?

Since 2007, Club Wyndham Sydney has emerged fresh from three refurbishments! The latest was finished in 2019 and included a complete revamp of its well-appointed studio, one and two-bedroom apartments, as well as two-bedroom Sky Suites and Presidential Suites complete with fully equipped kitchens or kitchenettes, balconies and stylish living areas.

A striking feature of the latest project is the landmark mural on the building's façade. The mural covers two sides and all 14 storeys of the hotel. It features the faces of a man and woman from the 1940s, as a nod to the World War II news reels and movies from Hollywood that were first screened at the nearby Surry Hills Paramount Theatre before they were released into the Australian market. These films were Australia's connection to the outside world, and it was during this time that big Hollywood movie stars like Bob Hope and Charlton Heston visited the city.



Lobby Area



2-Bedroom
Presidential



Studio Deluxe
- Living Room



CLUB WYNDHAM SEVEN MILE BEACH

This unique resort in Hobart, Tasmania, was added to your club collection in 2010. Since this time, this gorgeous property has undergone

refurbishments and enhancements. The most recent include the addition of its very own hobby farm!

3-BEDROOM GRAND KITCHEN AND LIVING ROOM AREA



HOBBY FARM AT CLUB WYNDHAM SEVEN MILE BEACH



CLUB WYNDHAM SEVEN MILE BEACH EXTERIOR AND POOL AREA 2010

CLUB WYNDHAM KIRRA BEACH

THIS RESORT WAS ONE OF THE FIRST RESORTS TO BE ADDED TO THE CLUB IN THE YEAR 2000. Since this time, the property has undergone multiple refurbishments including extensive apartment renovations.

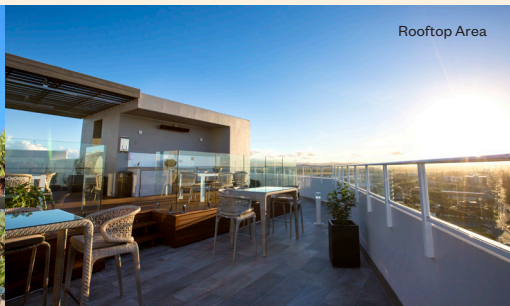
In recent years, the resort has seen the renovation of the rooftop space, renewed reception lobby and a revamp of the resort's outdoor pool and spa area.



CLUB WYNDHAM KIRRA BEACH 2020



Outdoor Pool



Rooftop Area



Three Bedroom Apartment



21 YEARS OF MEMORIES!

How well do you know your club?
Take our quiz to find out!

1



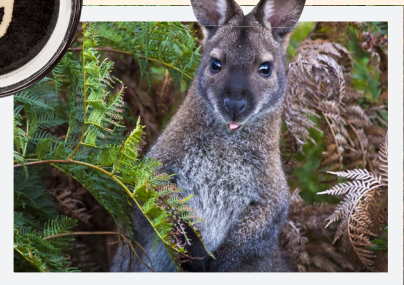
What year was your South Pacific club established and what was its original name?

5



What New Zealand club resort is close to ski fields?

9



What is the name of your WYNDGreen mascot?

SIMPLY SHARE A MEMORY
FOR YOUR CHANCE TO
**Win A 5-Night
Holiday!**

2



What were the first three resort destinations to be added to the club collection?

3



What year did the club acquire its first CBD property in Sydney?

4



What Queensland resort was added to the club in 2010?

6



At which club resort destination can you have 'Breakfast with the Birds'?

7



What is the name of the famous castle close to Club Wyndham Bavaria?

8



How many owner families are there in your club? Close to 20,000 / close to 40,000 / or close to 60,000?

10



Which much loved club resort was expanded in 2016 with an additional pool area and beach club as part of the works?

11



At which club resort can you pat an alpaca?

12



How many resorts are in your club collection today?

In 100 to 300 words, share a story about your **most memorable Club Wyndham South Pacific holiday** for your chance to **win 5 nights in any standard** room type up to a 2-bedroom apartment at any Club Wyndham South Pacific resort.* To enter, simply email clubwyndhamspace@wyn.com along with your ower number and photos by 28 February 2021. Winners will be notified by email or phone call.

***TERMS AND CONDITIONS:** By entering the 21 years of memories competition participants agree to allow their stories and pictures to be featured in Club Wyndham promotional material for an indefinite period. Winner will be determined on criteria including content of story and accompanying photos. Winner will be notified on 28FEB21. To claim their 5 night stay, the owner will need to book by 31MAR21. Accommodation will be for any standard room type up to a 2 Bedroom. Prize is not transferable and cannot be issued as cash.

G L O R I O U S



GOLDEN BEACH

THE DREAM AREA OF

Caloundra

BY GRAHAM STEPHENSON,
Club Wyndham South Pacific Owner, since 2017

It is an honour and privilege to be a Club Wyndham South Pacific owner, especially when times are tough and travel throughout Australia and the world is extremely restricted.

Being a Queensland, what better place to visit and stay than the beautiful Ramada Resort by Wyndham Golden Beach on the Sunshine Coast, where all the staff give you the friendliest welcome and take care of you during your stay?

Ticking all the boxes of a picture perfect resort, it's just 10 minutes away from the busy town of Caloundra and located on the amazing and beautiful beachside overlooking the Pumicestone Passage and the Bribie Island National Park – and, of course, way out over the ocean. It has the most wonderful swimming pool area, gym, and tennis court just to name a few of the amenities - so who needs to leave?

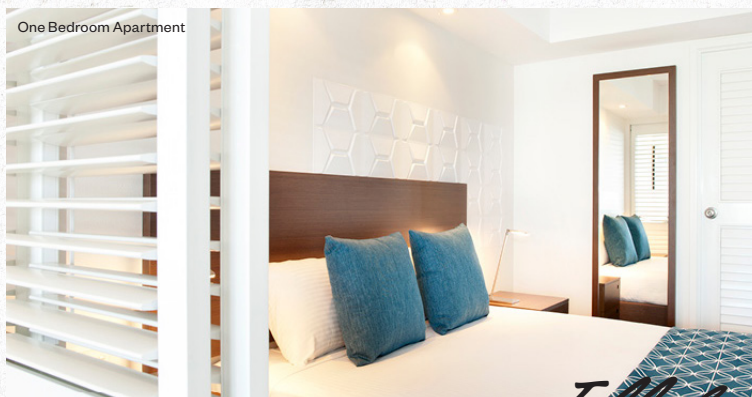
There is a beautiful Thai restaurant and bar right opposite the entrance called the Copper Spoon with a superb menu, but also the complete foreshore area is nice and quiet and as the morning sun rises, dozens of people are strolling or walking dogs, puppies or jogging and running along the enchanting waterfront pathway, and the views from our 7th floor balcony (and any of the 10 floors) are perfect. We love having breakfast on our balcony overlooking these areas – they cannot be beaten, aside from perhaps watching graceful pelicans, which cruise up and down the foreshore at both low and high tide.



One Bedroom Apartment - Lounge



Pool Area



One Bedroom Apartment



Restaurant

I'll be back

A little later, as the heated pool opens, it's the best place to warm up for a swim or just relax in the steam room or the morning sun on the lounge chairs, or if you're a little more physical, take the water slide back into the pool.

The beauty of this entire resort location is at the back, there is a small shopping area which has all your requirements if you need to purchase food or drinks and incidentals to take back to your unit, and don't miss the Café Sisily for the very best cannoli you will ever taste.

On the beach side, and just a little further up the road is Chill Café 89 for a wonderful menu, and a little further you will find the Caloundra Power Boat Club.

We love bicycle riding and this club resort has great bikes to use. Riding along the foreshore pathways, either towards Caloundra or in the opposite direction towards Pelican Waters is wonderful. Better still, you can use the resort's stand up paddle boards and kayaks and row all over the broadwater in either single or double ones, so it is a great way to stay fit as well.



Pumicestone Passage, Bribie Island and Caloundra, Sunshine Coast, Australia

Now, how about a cruise and luncheon? Well the Caloundra Cruise (caloundracruise.com) leaves from the Pelican Waters Tavern Jetty. It is a beautiful cruise covering the entire waterways with outstanding views and the captain gives you a very informative commentary about the Pumicestone Passage, the channels,

Bribie Island and Pelican Waters regarding the history and nature of the areas. The one-hour lunch in between the stopover at the Pelican Waters Tavern is a 'must-do'.

So, as that famous actor once said "I'll be Back" – and very soon for sure, we'll actually in early 2021.

2020 RESORT REPORT

Your club teams completed several refurbishments in 2020. Fortunately, the COVID-19 closures during April and May and later in the year for Victorian resorts did not prevent work from continuing on club refurbishments. In fact, some of the closures gave contractors greater access and the ability to complete works more quickly. It also meant owners had to endure less disturbance from refurbishment.

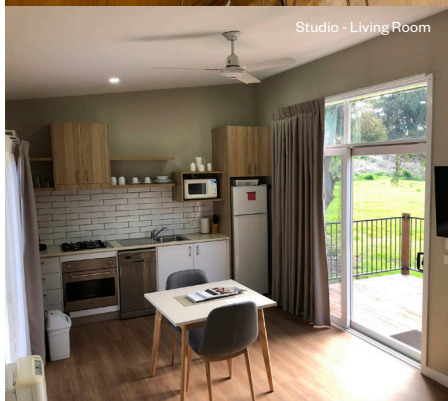
HERE ARE THE PROJECTS THAT HAVE TAKEN PLACE THIS YEAR, IN WHAT HAS BEEN A BIG 12 MONTHS FOR THE CLUB WYNDHAM SOUTH PACIFIC PROPERTY DEVELOPMENT TEAM.



Outdoor Cinema



Restaurant



Studio - Living Room

Ramada Resort by Wyndham Phillip Island VICTORIA, AUSTRALIA

Ramada Phillip Island is the club property that has arguably undergone the greatest transformation this year.

The two closures of the resort through COVID-19 restrictions enabled contractors to finish the refurbishment there ahead of schedule. Under this 10-stage project, both the original club villas at the resort and additional villas acquired last year were refurbished.

In all villas, improvements were made to the kitchens and bathrooms, while new designs meant that furniture and beds were replaced and all villas repainted.

A new level of luxury will soon come to Ramada Phillip Island with the addition of its first Grand and Deluxe villas. The Grand villas will each feature a fireplace in the living area and both Grand and Deluxe villas will boast a patio with a roof, as well as premium fixtures and fittings, stone benchtops and an outside barbecue.

One of the reasons behind the acquisition of new villas at the resort last year was to give the club increased input over the resort and help it deliver on its potential.

Earlier in the year, we added a sandpit and a new bike track around the outside of the

property for children, then a fire pit – which some owners trialed on some cool winter nights before the resort was closed a second time.

Our onsite restaurant, now named Flame Trees, also underwent a transformation. A new fireplace was installed, a fresh menu unveiled and the reception area relocated into the restaurant.

We are also due to launch our outdoor cinema experience in the coming days. The six-metre screen and the casual outdoor cinema space will enable owners to watch a family movie and tuck into movie-themed snacks.



New Jumping Castle for Children



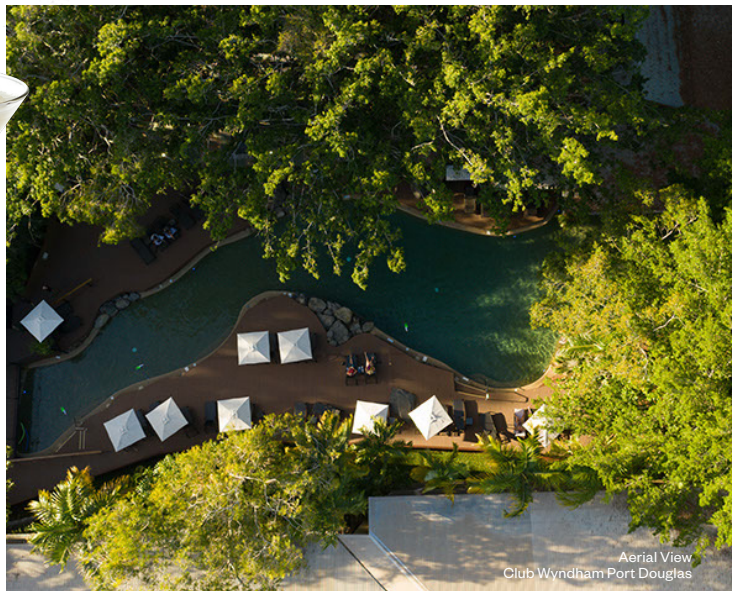
Club Wyndham Port Douglas
QUEENSLAND, AUSTRALIA

Another key refurbishment completed in July and August was the renewal of 88 club apartments at Club Wyndham Port Douglas. We are delighted about the positive feedback we have received in response to this project.

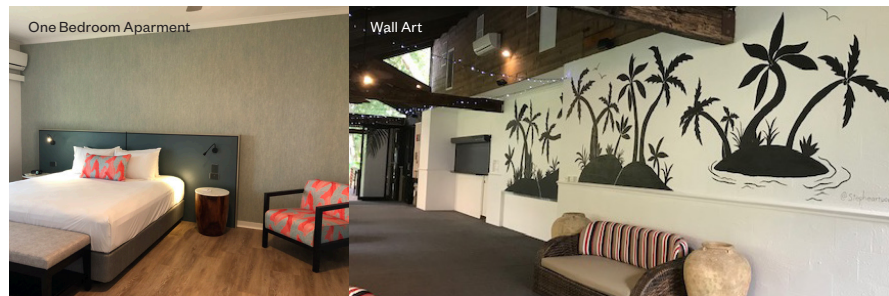
Our project managers delivered a simple design with the intention of keeping owners cool, maximising light and minimising the famous Port Douglas tropical heat.

The apartments were re-painted and re-floored, while new furniture and sofa beds were delivered.

Artwork included underwater photos of the Great Barrier Reef, one of the region's most visited and loved attractions.



Aerial View
Club Wyndham Port Douglas



One Bedroom Apartment

Wall Art

Club Wyndham Ballarat
VICTORIA, AUSTRALIA

We also completed a refurbishment of all of Club Wyndham Ballarat's 39 apartments earlier in the year, which coincided with the resort's re-opening in July (after its first closure).

Our project management team selected distinctive design and colour schemes – one for standard apartments and one for Deluxe

apartments – which were inspired by the historic heritage of the resort.

Apartments were all given bathroom renovations, new lighting, carpet, bedding, replacement furniture where required and window coverings. The new look is designed to be contemporary yet bring out the character of this unique property.



Living Area

Club Wyndham Ballarat
Exterior



Standard Apartment

Club Wyndham Torquay
VICTORIA, AUSTRALIA

Contractors are onsite at Club Wyndham Torquay carrying out a large maintenance and refurbishment project over the property.

As a mixed-use property with club apartments, hotel inventory and residential apartments, this is a project that sits with the property's owners' corporation. This group is assisted by Resort Management by Wyndham – which manages the property – and representatives from Club Wyndham South Pacific sit on the owners' corporation.

The following has been completed:

- ▶ Replacement of lighting and roofing of the porte cochere
- ▶ Re-painting the indoor pool area, interior corridors and public areas
- ▶ Most of re-painting and re-rendering of the exterior of all buildings
- ▶ The heating systems in the indoor pool, outdoor spa and outdoor kids' pool

After Easter, the rendering work will continue, the ceilings in the resort common areas will be re-painted and new carpets will be laid in the resort corridors.



Indoor Pool



1-bedroom apartment



Club Wyndham Torquay Exterior

Club Wyndham Kirra Beach was one of the first properties to join the club and it has been a favourite over the years.



Club Wyndham Kirra Beach - Exterior

Club Wyndham Kirra Beach
QUEENSLAND, AUSTRALIA

This year, we completed a project to renew the reception and pool areas of Club Wyndham Kirra Beach.

The reception space features a stylish coffered ceiling, new reception desks, furniture, upholstery, new paint, soft furnishings and new artwork. It is designed to feel spacious, yet warm and welcoming.

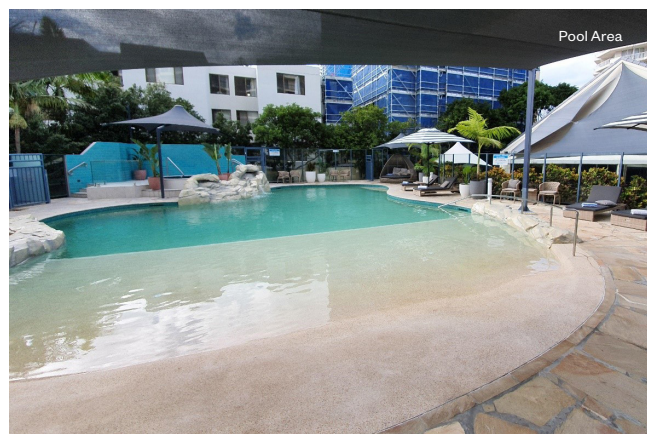
Club Wyndham Kirra Beach was one of the first properties to join the club and it has been a favourite over the years.

We took advantage of the COVID-19 closure to work on the pools and spa. We emptied the pool and acid washed the pool floor, border and the rocks around the pool, sanded back the rocks around the pool and waterfall and repainted them, and installed LED lighting under the pool.

We have also installed bollard lighting and added more umbrellas around the pool. The area looks very chic and invites you to take a dip, soak up the sunshine or relax in the shade.



Reception



Pool Area



Entrance Area Outside Lodge



External Fire Pit

Club Wyndham Dinner Plain Mt Hotham
VICTORIA, AUSTRALIA

We also concluded a refurbishment of Club Wyndham Dinner Plain Mt Hotham's reception area this year. The timber and stone design was inspired by the high country huts that are prevalent in the region and the materials were locally sourced.

The team has also renewed the external seating and entrance areas outside the lodge. Heating elements were laid under the pathways outside, while an external fire pit was also installed outside, which was utilised by owners in the beginning of winter.



Club Wyndham Seven Mile Beach
TASMANIA, AUSTRALIA

The 22-hectare Club Wyndham Seven Mile Beach is now home to a brand new hobby farm! Two alpacas, a mother cow and her calf, goats and their kids and a brood of chickens arrived earlier this year. Tasmanian owners have been enjoying it since June but we have run one session where club owners were able to take a virtual tour.

A fire pit has also been installed near the onsite restaurant Beaches. Every Thursday from 4pm during winter, owners

enjoyed billy tea and damper at the fire pit – a popular twilight treat during the short winter days! To find out what is on offer during summer at the resort, have a talk with our friendly team at reception during your next stay.



Owners' Garden



Hobby Farm

Club Wyndham Denarau Island
DENARAU ISLAND, FIJI

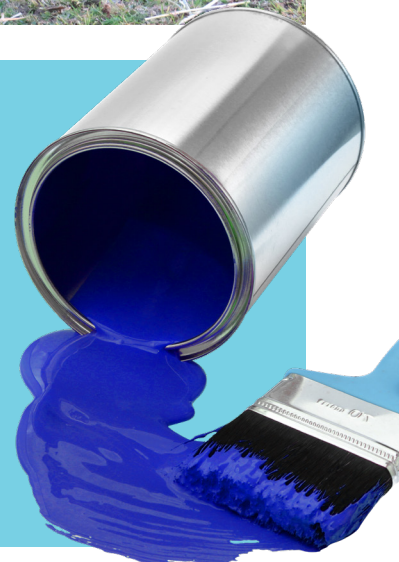
A number of improvements have been made to Club Wyndham Denarau Island during its extended closure this year. As one of the club's original properties, you can read about its evolution in the feature earlier in the issue, Celebrating 21 years in 2021 on page 11.



3-bedroom Deluxe



Our refurbishment program is designed to ensure that your club apartments are well maintained and refreshed. We enjoy hearing your feedback about these projects, so please share your experiences in our post-stay surveys.



Your Club Rooms

by Resort and Room Category

AS AT

DEC

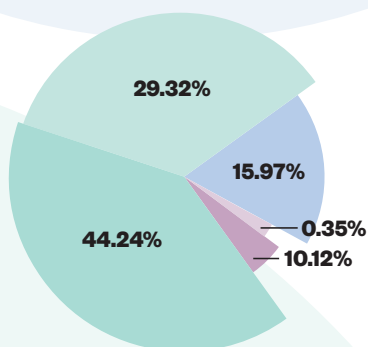
2020

REGION	NAME	STUDIO/ HOTEL	1-BED	2-BED	3-BED	4-BED	TOTAL
QUEENSLAND	Ramada by Wyndham Marcoola Beach	10	1	10	3	-	24
	Ramada Resort by Wyndham Golden Beach	-	46	14	-	-	60
	Club Wyndham Cairns	-	-	17	12	-	29
	Club Wyndham Crown Towers	-	10	-	-	-	10
	Club Wyndham Kirra Beach	-	14	71	13	-	98
	Club Wyndham Port Douglas	16	35	37	-	-	88
	Club Wyndham Surfers Paradise	-	50	27	-	-	77
	Club Wyndham Airlie Beach Whitsundays	-	13	9	2	-	24
NEW SOUTH WALES	Club Wyndham Coffs Harbour	-	14	40	5	-	59
	Club Wyndham Coffs Harbour Terraces	3	3	9	-	-	15
	Club Wyndham Flynn's Beach	8	20	32	13	-	75
	Club Wyndham Pokolbin Hill	6	6	9	-	-	21
	Club Wyndham Port Macquarie	-	-	11	-	-	11
	Club Wyndham Port Stephens	-	-	15	-	-	15
	Club Wyndham Shoal Bay	12	29	14	1	-	56
	Club Wyndham Sydney	21	84	15	-	-	120
VICTORIA	Ramada Resort by Wyndham Phillip Island	15	-	63	44	-	122
	Club Wyndham Ballarat	6	13	17	3	-	39
	Club Wyndham Dinner Plain Mt Hotham	13	5	10	13	4	45
	Club Wyndham Lakes Entrance	4	4	4	-	-	12
	Club Wyndham Melbourne	11	22	50	2	-	85
	Club Wyndham Torquay	27	24	15	-	-	66
WESTERN AUSTRALIA	Club Wyndham Dunsborough	32	6	44	-	-	82
	Club Wyndham Perth	18	2	1	-	-	21
TASMANIA	Club Wyndham Seven Mile Beach	-	10	35	15	1	61
FIJI	Club Wyndham Denarau Island	-	34	93	28	-	155
NEW ZEALAND	Ramada Resort by Wyndham Rotorua Marama	-	-	8	10	-	18
	Club Wyndham Wanaka	32	16	14	5	1	68
INDONESIA	Club Wyndham Dreamland Bali	18	12	9	-	-	39
THAILAND	Club Wyndham Sea Pearl Phuket	14	7	13	1	-	35
*HAWAII, USA	Club Wyndham Bali Hai	-	3	9	-	-	12
	Club Wyndham Ka 'Eo Kai	-	-	17	-	-	17
	Club Wyndham Kona	-	-	9	-	-	9
GERMANY	Club Wyndham Bavaria	2	1	-	-	-	3
ITALY	Club Wyndham Tuscany	1	2	-	-	-	3
FRANCE	Club Wyndham Normandy	4	15	15	1	-	35

*NOTE: the Club does not own apartments - only "weeks" - in certain room types within the resorts in Hawaii.

Grand Totals

ROOM CATEGORY (EXCLUDING JAPAN)	NUMBER OF ROOMS
STUDIO/HOTEL	273
1-BEDROOM	501
2-BEDROOM	756
3-BEDROOM	173
4-BEDROOM	6
GRAND TOTAL	1,709



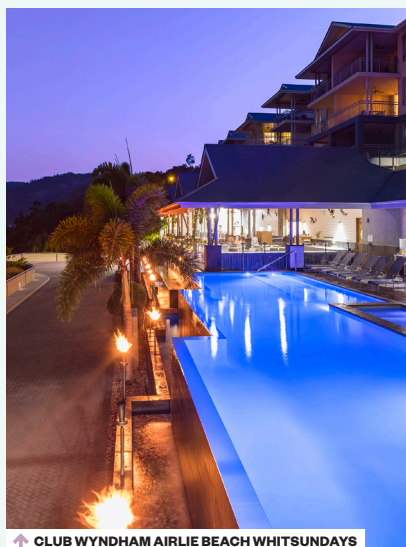
- STUDIO/HOTEL
- 1-BEDROOM
- 2-BEDROOM
- 3-BEDROOM
- 4-BEDROOM

As a Club Wyndham South Pacific owner, you have access to 15 resorts that are part of the Sundance Resort Club in Japan. These resorts are also utilised by members of Club Wyndham Asia and the Sundance Resort Club.



Japanese apartments are traditionally not in one, two or three-bedroom format but are large rooms with multiple beds. A number of apartments offer raised Western bedding, and some apartments offer the futon-style bedding that is customary in Japan.

JAPAN	SLEEPS								TOTAL
	2	3	4	5	6	7	8	10	
<i>Club Wyndham Sundance Resort Atami</i>	-	4	1	12	-	-	-	-	17
<i>Club Wyndham Sundance Resort Izu-Kogen</i>	1	3	-	6	-	-	-	1	11
<i>Club Wyndham Sundance Resort Izu-Kogen Annex</i>	-	1	4	5	-	-	-	-	10
<i>Club Wyndham Sundance Resort Hakone-Gora</i>	3	2	1	8	-	-	-	1	15
<i>Club Wyndham Sundance Resort Hakone Miyagino</i>	-	2	2	4	1	-	1	-	10
<i>Club Wyndham Sundance Resort Kawaguchiko</i>	-	-	-	13	8	-	-	2	23
<i>Club Wyndham Sundance Resort Yamanakako</i>	-	7	-	3	-	-	-	-	10
<i>Club Wyndham Sundance Resort Tateshina</i>	-	1	6	7	-	-	-	-	14
<i>Club Wyndham Sundance Resort Karuizawa</i>	4	7	2	-	1	-	-	-	14
<i>Club Wyndham Sundance Resort Kusatsu</i>	-	1	6	-	-	-	-	-	7
<i>Club Wyndham Sundance Lake Resort</i>	-	3	5	-	-	-	-	-	8
<i>Club Wyndham Sundance Resort Nasu</i>	-	2	-	4	-	1	-	-	7
<i>Club Wyndham Sundance Resort Onjuku</i>	-	10	3	5	-	-	-	-	18
<i>Club Wyndham Sundance Resort Katsuura-East</i>	-	5	-	3	-	-	-	-	8
<i>Club Wyndham Sundance Resort Awa-Kamogawa</i>	-	-	-	5	-	-	-	-	5
TOTAL	8	48	30	75	10	1	1	4	177



↑ CLUB WYNDHAM AIRLIE BEACH WHITSUNDAYS



↑ CLUB WYNDHAM SUNDANCE RESORT ONJUKU



↓ CLUB WYNDHAM SEA PEARL PHUKET



↓ CLUB WYNDHAM DREAMLAND BALI



STAY CONNECTED WITH
YOUR CLUB with

CLUB WYNDHAM TV

While we still may be restricted when it comes to overseas travel, the developer of the club, Wyndham Destinations Asia Pacific, is proud to present Club Wyndham TV. Through a series of videos produced by Wyndham resort staff and owner services team members, you can stay connected with your club, enjoy entertainment while you may be in lockdown, and watch videos designed to help you plan holidays domestically!

TUNE IN TO SEE:

Videos on each of your resorts and tips on what to see and do in the local region

Drive-to holiday itinerary ideas across Australia and New Zealand featuring your club resorts

PLUS!

- » Fitness classes
- » Yoga
- » Meditation
- » Learn to surf tips
- » Recipes from your resort chefs
- » Mocktails to cocktail recipes
- » Highland dancing lessons
- » Photography classes
- » and much more!

Travel Photo Tips	Basket Weaving With Niko	Club Wyndham Launch with Barry Robinson	Introducing Emma	Showcasing Club Wyndham Sydney
Wyndham Destinations Asia Pacific Creative Director Larina runs through some simple photography tips, for improving your travel photos and the ones you take at home.	Niko, your groundskeeper at Club Wyndham Denarau Island in Fiji demonstrates how to make a basket using a palm leaf.	Barry Robinson, President and Managing Director Wyndham Vacation Clubs Introduces Club Wyndham TV.	Meet Emma your host of Club Wyndham TV.	Spotlight on Club Wyndham Sydney with General Manager, Oliver Hanson.
Beginners Workout 1 with Samuel Davies	Intermediate to Advanced Workout 1 with Samuel Davies	Showcasing Club Wyndham Seven Mile Beach, Tasmania	Showcasing Club Wyndham Dunsborough, Western Australia	Showcasing Club Wyndham Shoal Bay, New South Wales
By an easy and light, 18-minute entire body workout with personal trainer, Samuel Davies.	A strenuous and invigorating, 25-minute entire body workout with personal trainer, Samuel Davies.	Spotlight on Club Wyndham Sydney with General Manager, Emma Todd.	Spotlight on Club Wyndham Dunsborough with Acting General Manager, Brian Blanchard.	Spotlight on Club Wyndham Shoal Bay with General Manager, Lani Fahey.
Intermediate to Advanced Workout 2 with Samuel Davies	Beginners Workout 3 with Samuel Davies	Bula from Fiji	Meet the Farm Animals with Emma	Cocktails to Cocktails with Emma -

COMING SOON!

Owner information topics: Understanding your ownership, RCI, navigating your owner website and more!

How to Watch

To watch Club Wyndham TV, log in to clubwyndhamsp.com or LifestylebyWyndham.com

You just need to use your owner login. Club Wyndham TV is also available to watch via the Lifestyle by Wyndham App.

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Round Trip from Sydney

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Balcony (BF) Twin Share
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Highlights: Shetland Islands, Reykjavik, Nuuk, Qaqortoq, Akureyri, Bergen

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A Royal Southern Australia Sailing

Sydney to Perth

Includes: 8 night cruise, 2 nights Margaret River, rental car, flight

Highlights: Melbourne, Adelaide, Margaret River, Fremantle

Now from
\$3,199 + 10,000*
per person Credits

Quote PAGUIAN

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IT'S TIME FOR *Fun at Flynns*

Club Wyndham Flynns Beach will soon offer a wider range of accommodation options for club owners, after the conclusion of a development which kicked off last year.

The five-stage project has created 53 additional one to four-bedroom villas. These contemporary and spacious villas are designed to allow the whole family to spread out. Eighteen villas have already been added into Club Wyndham South Pacific inventory - 1-bedroom Deluxe Garden, 2-bedroom Deluxe Garden villas, 2-bedroom Grand Garden villas and 3-bedroom Grand Garden villas. The rest of the inventory will be gradually added into the club as required after the imminent conclusion of the project.

This final stage of resort development was not just limited to the villas. We have added a new kids' pool and common area pavilions to support an increase in the number of people staying,

while we are also proud to unveil a new gym and café to give people more to enjoy onsite.

When you enter Club Wyndham Flynns Beach, you will be welcomed by our friendly team and a striking new reception area at the front of the property. The old preview centre has been freshly painted, re-floored and decked out with modern furnishings and new artwork to serve as an open plan and contemporary welcome space for all guests.

A number of positive owner reviews have already come through on the new development. We encourage you to have your say in the post-resort stay surveys and our team looks forward to reading your feedback.



Outdoor - New Villas



Outdoor - New Villas



2-bedroom Deluxe Garden



3-bedroom Grand Garden

Natural habitats are a part of the Club Wyndham Flynnns Beach experience and we are doing our best to preserve and even improve them where we can for the benefit of the native wildlife on the property and you, our club owners.

A five-year vegetation management plan was approved by council and began when this development commenced. It is designed to preserve the Wrights Creek ecosystem and create subtle improvement by planting more native trees and removing noxious weeds. The entire process is being overseen by specialised consultants and must meet strict guidelines.

The small number of trees felled for the development were not considered koala food trees – they were often pines and camphor laurels.



CORINNE ADAMS

Club Wyndham Flynnns Beach
Resort Manager

While we have all felt a sense of anticipation watching this new development unfold at Club Wyndham Flynnns Beach, being able to unveil it to owners has been a greater cause for excitement.

These new villas are spacious, modern and have everything you need to keep your family comfortable. They bring a greater standard of luxury to your Port Macquarie resort and I am confident that they will be popular with Club Wyndham South Pacific owners both now and in the years to come.

Our teams have also made additional improvements onsite to accommodate the greater number of Club Wyndham South Pacific owners on the property. The kids are sure to enjoy their own pool, there is a revamped games room and new gym to enjoy, and we look forward to serving you at the onsite café.





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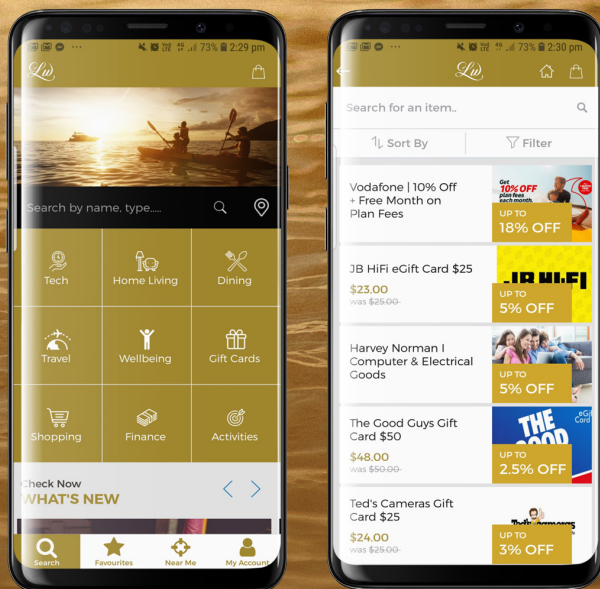
For Club Wyndham South Pacific owners, the Lifestyle by Wyndham mobile app opens a world of fantastic offers on great brands.

With the swipe of a finger, you can redeem up to **63% off on any brands** for your next holiday or dinner date, gifts for special occasions, household expenses and more!

Download today for **FREE***



lifestylebywyndham.com



*The Lifestyle by Wyndham membership is a free benefit for Club Wyndham South Pacific owners and Discovery by Wyndham members.

THE RISE OF MULTIGENERATIONAL HOLIDAYS

Travelling with **Baby Boomers, Millennials and Zoomers** has become the new face of family trips.

BY BIANCA DAKIS

It used to be more common for people to plan holidays with their partners and children, but an emerging travel trend has seen more people planning holidays with their extended family – grandparents, cousins and in-laws – as a way to reconnect, explore family roots, create lasting memories, and ultimately, bridge the generation gap, but it's not without challenges.

This trend has become even more prominent with the focus shifted to domestic travel at the moment. Here's how you can live your bucket list while fulfilling the expectations of every member in your clan – from your 70-year-old parent to your seven-year-old child.

PICK FAMILY-FRIENDLY DESTINATIONS

A destination that offers the perfect balance of good weather, culture and places for relaxation is ideal for your multigenerational holiday. **Australia and New Zealand** ranked high in a list of best destinations in the South Pacific thanks to its natural scenery, activities on offer, paramount security measures and attractions for the young and young at heart.



DELEGATE TASKS

Set expectations as early as possible. Assign a family member who will be responsible for cooking on one night, for example, another to look after little children, plan the itinerary, drive or secure theme park tickets. This will also help young adults in the group to embrace bigger responsibilities.

CREATE A WISH LIST OF ACTIVITIES

Categorise what activities can be enjoyed as a group, alone or with a partner. People of all ages will enjoy feeding farm animals at **Club Wyndham Seven Mile Beach** or cruising through the Whitsunday Islands on a beautiful day. While some indulge in a pampering session at the spa, others can take advantage of free activities at your club resorts – from stand up paddleboards, pedalboats, bikes, games rooms and more!



PACK BOARD GAMES THAT EVERYONE CAN PLAY

Break free from self-isolating devices and create some really special family time playing Uno, Monopoly or Jenga. Some of the most memorable moments are made at night in the living room of your apartment laughing together as grandparents become competitive in a game of charades.

BOOK LARGE BEDROOM APARTMENTS

Many of your club resorts feature large bedroom apartments (that sleep up to 10 people) with adjacent rooms and fully equipped kitchen, a kids' club and spacious common areas for families to move around with ease. **Ramada Resort by Wyndham Phillip Island** and **Club Wyndham Kirra Beach** offer three-bedroom apartments while **Club Wyndham Dinner Plain Mt Hotham** boasts four-bedroom Deluxe and Grand apartments, among others.



Taking a holiday with the extended family can be the most rewarding and memorable holiday of all, if planned right. Remember to have fun and stay flexible!

Share with us your multigenerational holiday snaps at Club Wyndham South Pacific Assistance & Holiday Sharing group on Facebook.

f #WYNDHAMHOLIDAYS



WHY WE TRAVEL

WHY WE TRAVEL

As we look forward to restrictions easing and borders starting to open again, we reflect on what most inspires us to explore the less familiar.

Travel is often viewed as a means to an end. If we travel for business, it's a way to get from point A to point B. When our goal is accomplished, we return home as quickly as possible.

When we travel for leisure, it's different. The whole holiday – flights, driving and everything else – is mentally categorised as 'break time'. From the moment we lock up the house and pile into the car with our luggage, we're free – no more housework, social obligations or out-of-hours calls that chew through precious family time.

Then we travel to get to our destination – a beautiful resort where we substitute our own beds for bigger, softer ones. The sounds of our neighbours are replaced by surf crashing on the beach or the hum of inner-city traffic. We might eat out more, instead of eating in. In lieu of boardroom meetings and imminent deadlines, we commit to itineraries of 'see and do', quickly smashing out a list of attractions and posting relevant pictures to our social media.

There's nothing wrong with travelling like that. If all you want from your holidays is a break, we understand. Life can be overwhelming, and sometimes those precious weeks of annual leave are all the respite we get.

But if you're reading this, chances are you're looking for something more. Something that transcends the traditional idea of travel. Something that lets us tap into the special moments, where awe and serenity fuse to produce our most treasured memories.

In this article, we look at why we travel – in particular, how absorbing different cultures while on holidays can enrich us in so many different ways.

**Without further ado,
let's dive into it. >>>>**

.1. FOR THE CULTURE

« 1

Understanding other cultures helps us develop a better sense of the world

Everything in life is relative. If you've never left the Gold Coast, Mount Tamborine probably seems very high to you. But if you're an avid traveller, you know that it's actually tiny, especially compared to places like the Southern Alps in New Zealand or Mount Agung in Bali.

By travelling, we expose ourselves to different scenarios, which in turn helps us to better contextualise the world.

Culture is no different.

When we encounter a culture that's even slightly different from our own, we're forced to challenge our own assumptions about life. Let's take, for example, the difference between the Western notion of time and the Balinese notion of time. If you've never left the shores of Australia, the idea that time might be perceived differently is completely alien. As an adventurer, though, the ability to understand and contrast the two concepts is incredibly useful for broadening our minds.

It doesn't matter whether you're travelling to New Zealand, Australia, Fiji, Indonesia, Thailand or somewhere else – deep travelling during your holidays will help you better understand other cultures, which will in turn help put things into perspective.



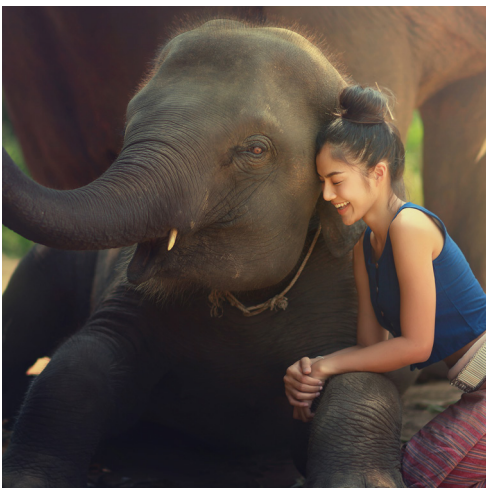
2 ➤

Deep travel can help create rich experiences with locals

Tourists don't always have the best reputation. From overtourism to Australian tourists behaving disgracefully in Bali, there's plenty of reasons for locals to view travellers with wariness.

But, normally, that's not the case. In most parts of the globe, respectful holidaymakers are welcomed by full-time residents. Tourism is a vital industry for many places, and, on top of that, locals often enjoy sharing their experiences and their culture with people from other parts of the world.

If we take the time to talk to the locals – instead of blithely ignoring them on our quest for the next attraction we saw on TripAdvisor – we're giving ourselves the opportunity to create rich, meaningful connections with people who hold a completely different perspective of our holiday destinations.



Tirta Gangga the Water Palace, Karangasem



@CECILEE2003
stayed at Bali, Indonesia



.3. TO BE EDUCATED



« 3

Deep travel helps educate us about other cultures

Someone once said, “Travel is the best education”, and we’re inclined to agree. It’s like comparing studying at university to working in the field. Having knowledge isn’t the same as having experience – the two serve different purposes, and help us grow in different ways.

Even if you know information about a given culture, missing the experiential aspect means you can’t fully grasp understandings about it. Art, language, cuisine, customs, architecture ... these are all things that need to be tasted, to be felt, to be seen and heard.

Think back, and ask yourself what’s stayed with you: the recipe for beef spaghetti you read on the Internet, or that incredible ragù you had one night in Bologna? Grade 10 history class, or the time you gazed in awe at the Colosseum? A book about famous artwork, or that moment you stood entranced beneath the ceiling of the Sistine Chapel?

Life is experience, not knowledge, and there’s no better way to learn about different culture than through travel.

As someone else once said, “Don’t tell me how educated you are. Tell me how much you travelled.”



4 ➤

Experiencing other cultures makes us appreciate what we have

It's a fundamental truth that our appreciation for the familiar is limited. The things we see each day, as incredible as they might be, are too normal for us to really marvel at them. We become acclimated, and, in doing so, we lose our sense of wonder.

Experiencing other cultures can change that. You know that feeling you get when you come home after a long holiday? You had a great time, stayed in a beautiful resort, ate delicious food, but coming home you feel ... complete. Home is ours, and that's what makes it special.

The same goes for culture. Without travel, there's no point of difference, no contrast to make meaning from. When we encounter a new culture, though, we subconsciously compare our own against it. This doesn't mean preferring one culture over the other; rather, it gives us a more balanced perspective, which can often lead us to re-evaluate the things we take for granted.

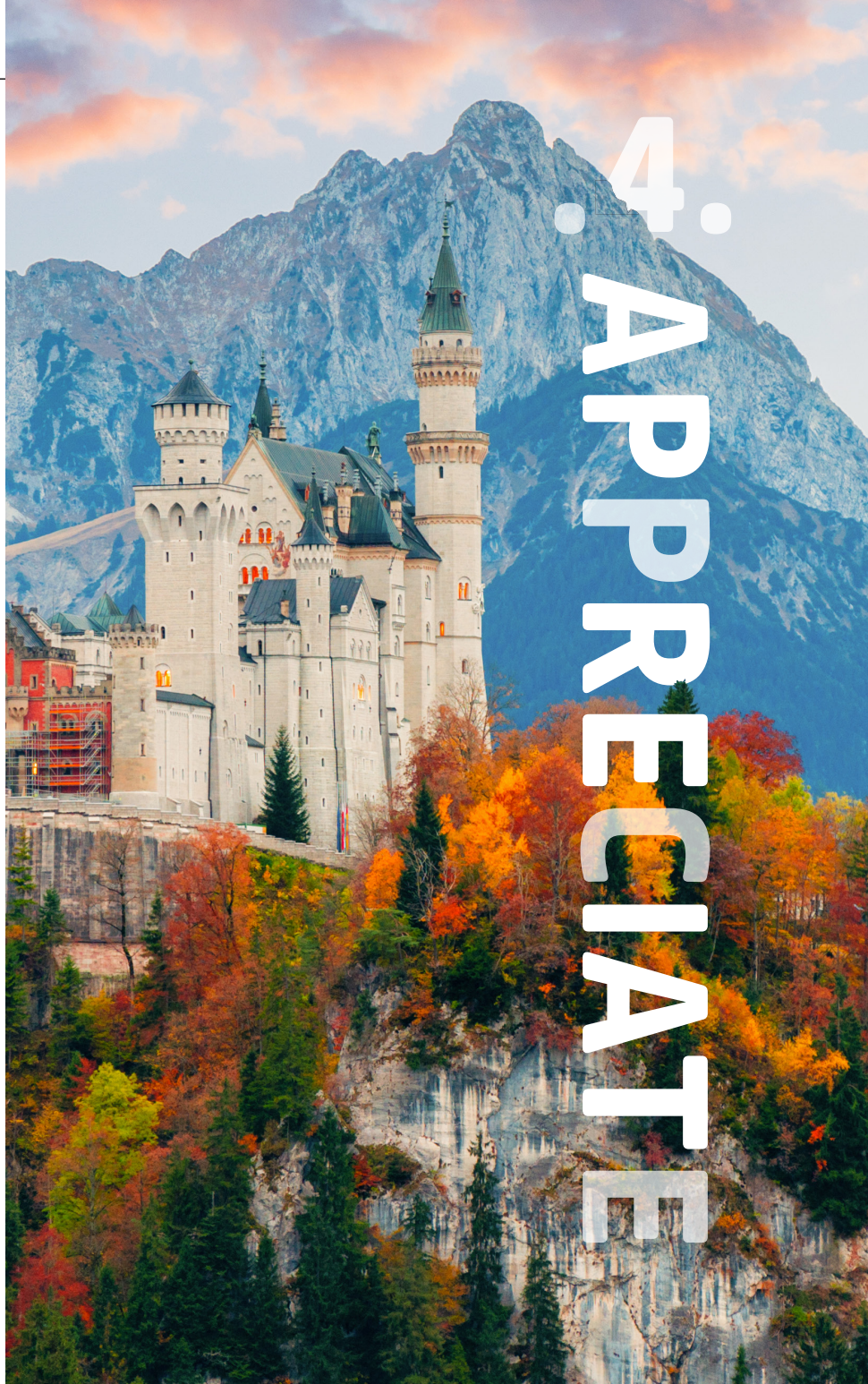
It could be as simple different architecture, or as complex as the way people interact with each other socially. Coming home, you view the ordinary with fresh eyes, making it new again, and therefore appreciable.



Slowing down - horse-back riding in the South Island



@JOANHO214
stayed at Wanaka, New Zealand



CLUB WYNDHAM

BUCKET LIST CHALLENGE

» How many Club Wyndham South Pacific resorts have you been to already?

» To help you discover more destinations in the club, we've created this exclusive bucket list challenge for you and your families to accomplish at your own pace. From Japan to New Zealand and Hawaii to Indonesia, your club offers you destinations to discover all over the world.

We're excited to see how you complete this bucket list. Share with us and your fellow owners at clubwyndhamsp.com/yourclub or in our Facebook group.



CLOSE TO HOME

Bucket list travel doesn't always have to involve travelling overseas.

Why not tick off some must-do experiences in your own backyard?



Try out sled-dogging in Wanaka, New Zealand or Dinner Plain, Victoria

Australia

QUEENSLAND

✓ Go sailing with your family

Made up of 74 islands, surrounded by calm, blue waters and colourful, diverse coral reefs, the Whitsunday Islands set the mood for a perfect tropical holiday. Your newest club resort in Airlie Beach is the gateway to an incredible adventure in paradise.

→ **STAY:** *Club Wyndham Airlie Beach*
Whitsundays

✓ Visit two UNESCO World Heritage sites

Two of your Club Wyndham resorts are ideal starting points to explore two heritage-listed sites in Tropical North Queensland – explore the Great Barrier Reef in a glass-bottom boat, and cruise through a canopy of ancient giants in the Daintree Rainforest using the Skyrail Rainforest Cableway.

→ **STAY:** *Club Wyndham Cairns*
Club Wyndham Port Douglas



Picnic in a world heritage site in the Daintree Rainforest

✓ Curate a family beach holiday outside the CBD

Just an hour away from Brisbane, sunbake, swim or surf at the world-class Sunshine Coast beaches or travel south and secure passes to the family friendly theme parks on the Gold Coast.

→ **STAY:** *Club Wyndham Surfers Paradise*
Club Wyndham Crown Towers
Club Wyndham Kirra Beach
Ramada Resort by Wyndham Golden Beach
Ramada by Wyndham Marcoola Beach

NEW SOUTH WALES

✓ Swim in Bondi Beach

One of Australia's most iconic beaches, Bondi Beach is known for its golden sands, good waves and a laid back atmosphere.

→ **STAY:** *Club Wyndham Sydney*

✓ Plan a nature excursion

Between July and November, you have a high possibility of seeing humpback whales on their annual migration to sub-tropical waters. Local tour operators offer a safe and exciting voyage into the waters for a personal whale watching experience.

→ **STAY:** *Club Wyndham Port Macquarie*
Club Wyndham Flynns Beach
Club Wyndham Shoal Bay
Club Wyndham Coffs Harbour
Club Wyndham Coffs Harbour - Terraces



Hot air ballooning in the Hunter Valley wine region

✓ Wine tasting with a view

The Hunter Valley's fertile wine region is home to more than 150 wineries and cellar doors, which often offer gourmet food and drink utilising the finest local-grown ingredients. Your club resort puts you in the heart of everything this iconic region has to offer.

→ **STAY:** *Club Wyndham Pokolbin Hill*



TASMANIA

✔ Commit to my fitness routine while on holiday

Tracks and trails around Hobart are perfect for walking and cycling. Start from the award-winning Salamanca Market to try the Battery Point Sculpture trail, where you can learn about the city's history as you burn calories.

→ **STAY:** *Club Wyndham Seven Mile Beach*

WESTERN AUSTRALIA

✔ Meet quokkas and sample wine in Geographe Bay

From Perth, take a ferry to Rottnest Island – home to quokkas, the lovable and smiling marsupials. Quokka sighting happens in early morning and evening.

→ **STAY:** *Club Wyndham Dunsborough*
Club Wyndham Perth

Make Club Wyndham Dunsborough your base to explore Geographe Bay – meet the wine makers, taste crafted local wine from nearby vineyards and try local artisanal produce.

VICTORIA

✔ Say yes to free activities

Being named as one of the world's most liveable cities has its own perks – free stuff! There's the art-gallery-like laneways at Hosier Lane, live music in pubs and cafés, open-air markets, including Queen Victoria Market, Camberwell Market and Rose Street Artists Market that offer fresh produce, antiques and artworks.

→ **STAY:** *Club Wyndham Melbourne*

✔ Ride on a sled pulled by a pack of huskies

This year, enjoy a dog sledding tour where trained huskies effortlessly pull you through timeless gum forests and across snowy mountain peaks.

→ **STAY:** *Club Wyndham Dinner Plain*
Mt Hotham

✔ Watch a parade of penguins

Inspired by David Attenborough's adventures? Fulfill your bucket list of seeing these cute wild creatures up close by booking your spot at the Penguin Parade on Phillip Island. Each night, a colony of penguins return ashore after a day's fishing for a rest.

→ **STAY:** *Ramada Resort by Wyndham Phillip Island*

Hike the famous Cradle Mountain Trail in Tasmania;
Get a selfie with a cheeky Quokka in Western Australia;
Witness the nightly Penguin Parade at Phillip Island



Snorkle the beautiful reefs off the Fijian islands



Sail through the majestic Milford Sound

South Pacific

With many of us hoping that a South Pacific 'travel bubble' will be created between Australia, New Zealand and Fiji - we will daydream for now about the possibility of a tropical holiday.

FIJI

Fiji's friendly vibe, secluded palm-lined beaches and an adventure-filled marine playground are major reasons to include a visit to Fiji in your bucket list. Ticking all the boxes as the ultimate tropical paradise, it's easy to unplug and experience its natural wonders. Island hopping, snorkelling, and cruising are amongst the most popular activities.

STAY: Club Wyndham Denarau Island

NEW ZEALAND

New Zealand undeniably boasts breathtaking natural wonders. Bubbling sulphur springs and rumbling geysers form part of Rotorua's unique landscape, and beyond the primeval sounds, there are 16 beautiful lakes, serene waterfalls and trout fishing areas. Down south is Wanaka – the gateway to Mount Aspiring National Park. In winter, snow blankets the region and activities like ice climbing, skiing, snow shoeing and dog sledding are on offer.

STAY: Club Wyndham Wanaka Ramada Resort Rotorua Marama

Explore the magical Waitomo Caves in the North Island



Visit the geothermal wonderland at Wai-O-Tapu; Horse-riding at Coromandel



Club Wyndham South Pacific News



EXPRESS CHECK-IN ROLLED OUT

» Our teams used the COVID-19 shutdown to fast-track a number of features to make your stays at Club Wyndham South Pacific properties more convenient.

We rolled out an express check-in service so that all owners could bypass paperwork at check-in and get to the

rooms faster. In today's environment, this also had the health advantage of minimising contact with other people. Owners or guests can now just collect their room keys at reception.

Using the service is simple. A link is provided in an email you receive seven days prior to the check-in date for your next reservation. Please use this link to enter your owner number and password, review and acknowledge the

terms and conditions and enter your credit card details for security reasons.

The registration only expires when your on-file credit card does but we will send you an email in the month prior to that date.

This works at all Australian, New Zealand and Fiji resorts, excluding Pokolbin Hill, Port Stephens, Crown Towers, Cairns and Lakes Entrance.

DRIVE-THROUGH CHECK-IN AND KEYLESS ENTRY

Your team at Club Wyndham Kirra Beach trialled a drive-through check-in system that enabled owners and guests to check-in remotely through their phones and bypass the front desk completely.

At the same resort, we also began rolling out keyless entry, which has enabled owners and guests to use their smartphone to open the doors to their room, the garage door and resort entry points where they would typically use a room key.

This change has received positive feedback from owners and our teams are currently looking at other resorts where we can roll out the technology.



COMPLIMENTARY ACTIVITIES FOR ALL OWNERS

Club Wyndham owners have been enjoying access to more complimentary activities this year. For example, at some resorts, equipment or facilities that previously required a charge – like bikes, kayaks and tennis courts – are now being provided on a complimentary basis.

To see what your next destination is offering, visit the resort's Before You Go page on the Club Wyndham South Pacific website. You can also find it using this link: clubwyndhamsp.com/informationhub/before-you-go-main/



Fishing Gear



Paddleboard



Surfboards



Kayaks

Several resorts also took delivery of additional sporting and leisure equipment this year which was made available for owners to utilise. This included:

- » Paddle boards at Ramada Resort by Wyndham Golden Beach
- » Surf boards, boogie boards and motorised scooters at Club Wyndham Torquay
- » New kayaks and paddleboards at Club Wyndham Dunsborough
- » Body boards at Club Wyndham Flynns Beach
- » Stand up paddle boards at Club Wyndham Shoal Bay
- » Kids' quad bikes (pedal carts) at Ramada by Wyndham Phillip Island
- » Fishing gear at Club Wyndham Airlie Beach Whitsundays
- » Wii games at Club Wyndham Wanaka
- » Paddle boats at Club Wyndham Ballarat

COVID-19: THE OUTLOOK GOING FORWARD...

The COVID-19 pandemic and the travel restrictions around it has made 2020 one of the most challenging years in modern history

for entire industries and large parts of the global population. The effects have been particularly felt in tourism and travel, and your club has not been immune.

Levies credits

All club resorts were effectively closed during April and May earlier in the year. Naturally, closing resorts enabled the club to save on some labour costs and receive credits on service contracts but also meant that the club lost revenue through food and beverage takings, rentals and mid-stay cleans. Nevertheless, our teams were able to procure savings so that the Responsible Entity could approve a 36 per cent credit on Club Wyndham South Pacific annual levies in April and May. The Club was also in a position to apply a further credit to owners' levies accounts in December, which equated to 35 per cent of levy charge for the month of December.

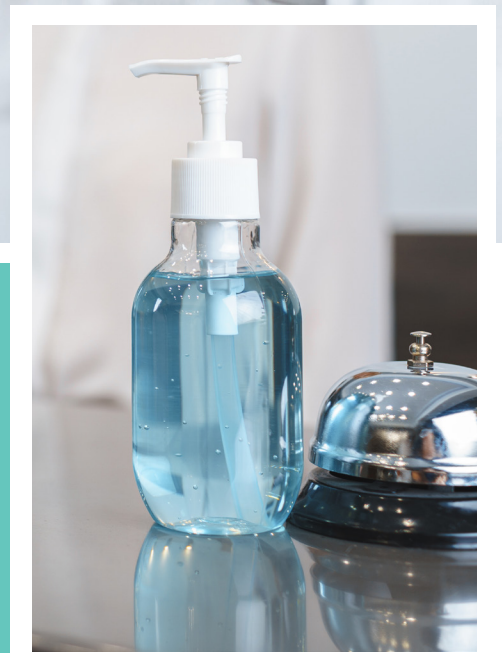
New Resort Initiatives

Instead of viewing COVID-19 as a time to go into hibernation, your teams used it as an opportunity to reset and exercise creativity wherever possible. The resort operations team rolled out initiatives including express check-in, drive through check-in and keyless entry (at selected properties) and complimentary activities, as well as purchasing more equipment (see left).

Improved cleaning standards

During the period of closure, resort teams implemented more stringent health and hygiene protocols, including:

- Laying out common areas to allow for social distancing
- Using hospital-grade disinfectants and stepping up cleaning of high-touch surfaces
- Making disinfectant wipes and hand sanitiser more freely available
- Tightening housekeeping procedures to minimise the chance of cross-contamination



COVID-19 CANCELLATION POLICY

Throughout the year, a specialist team has been monitoring changes in COVID-19 restrictions and updating policies in response. Where possible, we have been offering owners the opportunity to cancel affected reservations without penalty before time, then returning the credits to owners' accounts or giving them a voucher for additional use.



We thank you for patience with our teams.

This pandemic has been the most difficult challenge to manage in club history. We thank you for patience with our teams across 2020 as they responded to the situation and navigated uncharted waters. We all eagerly anticipate a return to normality in 2021.



MAKE A
*Child's Wish
Come True*

Wishes by Wyndham partners with charities to improve the lives of children and their families in the communities where Wyndham Destinations Asia Pacific operates.

2021 Fundraising Calendar

Q1 Online raffle

Q2 National Giving Day

Q3 Winter donation drive

Q4 Online auction



Check your email each quarter for more announcements.



Wishes by Wyndham Limited ABN 21 605 252 051 is a registered charity with The Australian Charities and Not-for-profits Commission and has partnered with children's charities including:



#wyndhamholidays

🌐 clubwyndhamsp.com
✉ owner.services@wyn.com
📘 @clubwyndhamholidayassistance
📷 @wyndham_holidays

📞 **AU:** 1300 850 160
NZ: 0800 850 160
FJ: 00 800 32 63
Intl: +61 7 5512 8021



21 YEARS OF MEMORIES

1. Trendwest, Year 2000; 2. Kirra, Golden Beach, Fiji; 3. 2007; 4. Club Wyndham Surfers Paradise; 5. Club Wyndham Wanaka; 6. Port Douglas; 7. Neuschwanstein Castle; 8. Close to 60,000; 9. Wynnie the Wallaby; 10. Club Wyndham Denarau Island; 11. Club Wyndham Seven Mile Beach; 12. 51

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CONTACT DETAILS

Send your mail, photos and feedback to: clubwyndhamsp@wyn.com or PO Box 7493, Gold Coast MC, QLD 9726, Australia
Club Wyndham South Pacific

Tel: AU 1300 850 160, NZ 0800 850 160, FJ 008 003 263, international +61 7 5512 8021

Email: owner.reservations@wyn.com
owner.services@wyn.com

For contact details of our respective departments, refer to the back cover of your Resort Directory or online at clubwyndhamsp.com/contact-us

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Emma & Rebecca's HOLIDAY TIPS FOR 2021



To stretch your credits (and your holidays) a bit further, plan your holidays in the off-peak seasons when you can. You'll save on your vacation credits, which will give you access to larger or higher classification of rooms or allow you to stay more nights!



If you miss out on your first choice, make sure you are added to a waitlist – other people's plans can change too! Your Owner Services team will be happy to place you on waitlist if your preferred resort, apartment or room size is not available. When someone cancels a matching stay, the availability will be offered to you before going back into general availability.



Make sure you download the Lifestyle by Wyndham app from your smartphone today! Upon check-in at a resort, your app will show deals available in that location – allowing you to save money on local attractions, transport and dining options. You can also use the app even while at home for savings on your everyday expenses – put the savings in a holiday spending jar!



Book in advance. Remember, the booking window opens **13 months** before check-in so if you're planning to visit in peak times we encourage you to book early to secure your preferred holiday. You do have the option within guidelines to cancel if your plans change so you have nothing to lose!

HOLIDAY TIPS 2021

Make sure to attend an Owner Information session. These sessions cover a variety of topics that will help you learn more about your ownership – even to owners who have been with the club for years!



If you prefer personalised one-on-one calls – which allow you to choose the topics and pick the time that best suits you – one of your friendly Owner Information specialists will give you a call to talk about your ownership.



If you prefer to learn in a group environment, you can join the group virtual sessions on Zoom and learn from our club experts.



Book an owner session today! Visit

ownerinformationcentre.com.au

The Owner information team would like to thank all our essential workers who have done an outstanding job of keeping our South Pacific region safe. We look forward to educating you next year with Owner Information sessions!